

May 7, 2013

January – March 2013

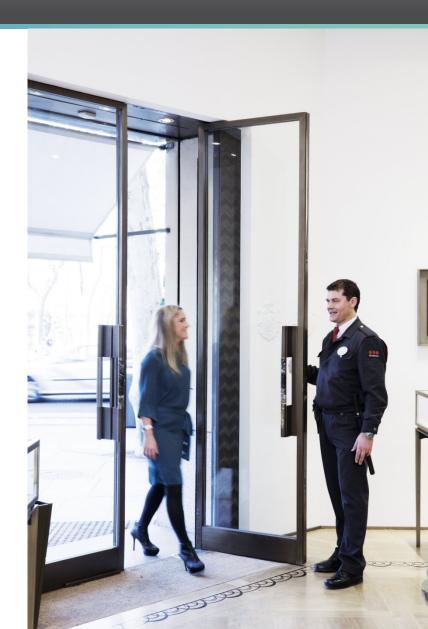


Alf Göransson, President and CEO

Highlights January - March



- Organic sales growth 0 percent (1)
- Tough macro economic situation in important European countries
- The price/wage balance on par
- Operating margin 4.7% (4.4), mainly driven by restructuring and cost savings program
- Cost savings achieved in Q1 according to our restructuring plan
- FCF to net debt ratio 0.20 (0.12)



Financial Highlights



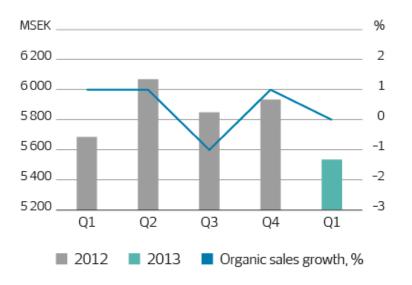
| MSEK | Q1 2013 | Q1 2012 | Total change % | Real change % | FY 2012 | Total change % |
|---|------------|------------|-------------------|------------------|------------|----------------|
| Sales | 15 860 | 16 264 | -2 | 2 | 66 458 | 4 |
| Organic sales growth, % | 0 | 1 | | | 0 | |
| Operating income before amortization | 749 | 720 | 4 | 9 | 3 027 | -9 |
| Operating margin, % | 4.7 | 4.4 | | | 4.6 | |
| Amortization and impairment of acquisition related assets | -64 | -64 | | | -297 | |
| Acquisition related costs | -8 | -28 | | | -49 | |
| Items affecting comparability | - | - | | | -424 | |
| Operating income after amortization | 677 | 628 | 8 | 13 | 2 257 | -23 |
| Financial income and expenses | -136 | -134 | | | -573 | |
| Income before taxes | 541 | 494 | 10 | 14 | 1 684 | -31 |
| Net income for the period | 380 | 347 | 10 | 14 | 1 175 | -31 |
| Earnings per share (SEK) | 1.04 | 0.95 | 9 | 14 | 3.22 | -31 |

Comparatives have been restated due to the adoption of IAS 19 (revised).

Security Services North America – Sales Development Q1 2013



- Organic sales growth 0% (1), adjusted for leap day 2012 organic sales growth was 1 percent
- Positive development in business units federal government services and Pinkerton Corporate Risk Management
- Affordable Care Act (ACA)
 - expected cost increase in the range of 10% as of January 1, 2014
 - internal training finalized
 - renegotiation of contracts starts Q2
 - introduce technology options to minimize cost impact





Security Services North America – Income Development Q1 2013



- The operating margin was 5.0% (4.4)
- Improvement mainly due to restructuring and cost savings program
- Improvements also in the guarding regions and in business units federal government services, critical infrastructure, Pinkerton Corporate Risk Management and in Canada

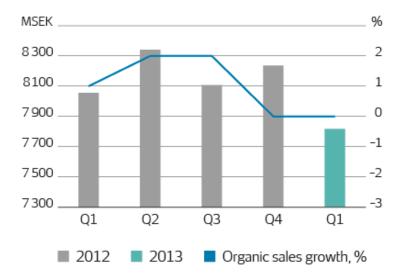




Security Services Europe – Sales Development Q1 2013



- Organic sales growth 0% (1)
- The Nordic countries had lower growth and France and the United Kingdom were negative with -9 and -5 percent respectively
- Positive development in Germany and Belgium supported organic sales growth

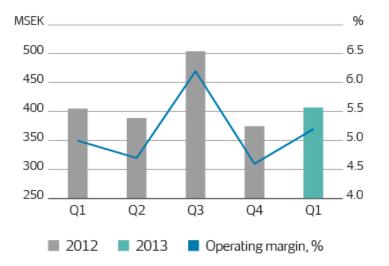




Security Services Europe – Income Development Q1 2013



- Operating margin 5.2% (5.0)
- Improvement mainly due to restructuring and cost savings program
- Negative impact from increased wage costs due to Easter and negative leverage from lower sales in the United Kingdom
- Germany and France supported the positive development

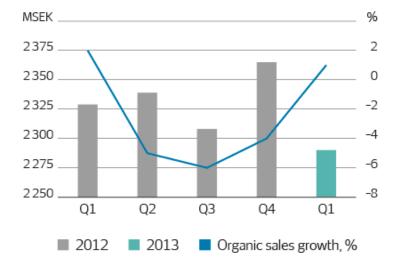




Security Services Ibero-America – Sales Development Q1 2013



- Organic sales growth 1% (2)
- Organic sales growth in Spain -14% which is in line with the weak Spanish security market
- In Latin America the organic sales growth was 23%, driven by price increases in Argentina and price increases and portfolio growth in Chile, Colombia, Peru and Uruguay





Security Services Ibero-America – Income Development Q1 2013



- Operating margin 5.5% (5.0)
- Improvement mainly due to restructuring and cost savings program in Spain
- Lower sales and increased payroll taxes had a hampering effect
- Operating margin declined slightly in Latin America due to timing differences in recovering wage increases through price increases





Cash flow



| MSEK | Q1 2013 | Q1 2012 | FY 2012 | FY 2011 |
|---|---------|---------|---------|---------|
| Operating income before amortization* | 749 | 720 | 3 027 | 3 335 |
| Investments in non-current tangible and intangible assets | -194 | -249 | -1 039 | -1 010 |
| Reversal of depreciation | 235 | 235 | 946 | 902 |
| Change in accounts receivable | -35 | -41 | 205 | -723 |
| Change in other operating capital employed* | -602 | -487 | 61 | -397 |
| Cash flow from operating activities | 153 | 178 | 3 200 | 2 107 |
| Cash flow from operating activities, % | 20 | 25 | 106 | 63 |
| Financial income and expenses paid | -159 | -79 | -532 | -475 |
| Current taxes paid | -117 | -107 | -583 | -764 |
| Free cash flow | -123 | -8 | 2 085 | 868 |
| As % of adjusted income | -26 | -2 | 108 | 40 |
| Free cash flow to net debt | 0.20 | 0.12 | 0.21 | 0.08 |

^{*} Comparatives have been restated as an effect of a change in accounting principle IAS 19 (revised).

Net Debt Development



| MSEK | | |
|-----------------------------|---------|---|
| Net debt January 1, 2013 | -9 865 | |
| Free cash flow | -123 | |
| Acquisitions | -50 | |
| IAC payments | -165 | |
| Change in net debt | -338 | 1 |
| Translation and revaluation | 142 | |
| Net debt March 31, 2013 | -10 061 | |



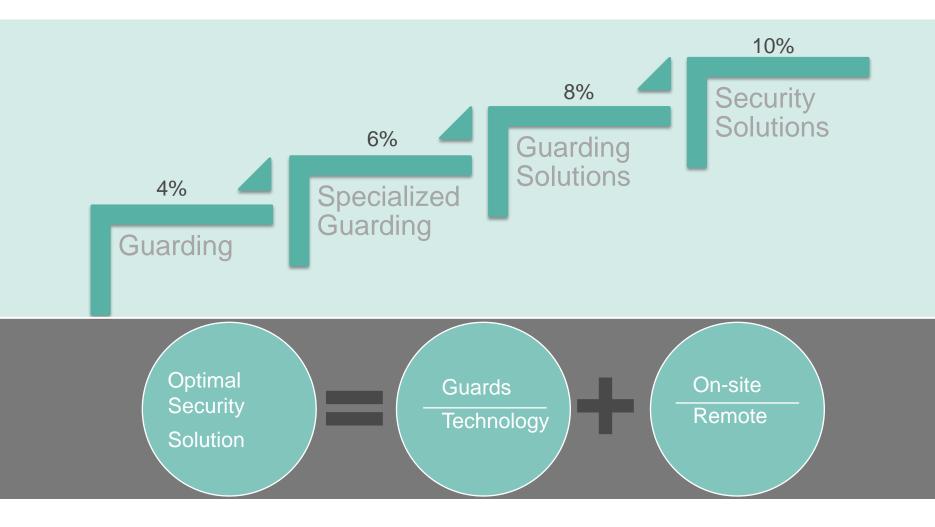
Focus areas in 2013 – Technology investments

- Investments in technology resources and sales of security solutions
 - Re-organization completed the new platform has been created
 - CTO functions established
 - Roll-out of remote video solutions offering "intelligent cameras" as part of security solutions contracts
- As of Q1 2013, external reporting of the sales development of security solutions and technology
- 6% of sales in 2012 and 6.5% in Q1 2013
 target to triple share by end of 2015
- We will continue to selectively acquire technology operations to build and strengthen our technology platform



Strategic direction in the Group







Questions and Answers





Integrity | Vigilance | Helpfulness

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