

Remote Video Solutions Case Study

Manufacturing and industry: ABB



Consolidating the cooks in ABB's kitchen

A simplified approach rights the course for ABB and the future of their security

ABB's security solution wasn't cutting it. There was certainly merit to the idea of having their local organizations handle their own security needs. But with so many vendors and suppliers, security performance became increasingly inefficient. With a little help from Securitas, ABB has now simplified security into a tighter, more cost-effective solution and made it easy to adapt to whatever the future brings.

Ripe for change

At one point, ABB was responding to 100 false alarms a night. Swaying tree branches and curious critters were among the many culprits. Adjusting cameras and trimming branches helped, but the set-up was simply not sustainable in the long term.

ABB has a lot of ground to cover with 9,000 employees in Sweden alone. Across eight locations is a diverse range of hardware from various suppliers along with various monitoring strategies. To improve security performance, they realized they first needed to unify their security tactics – without having to rebuild their system from the ground up. They kicked off their journey to a better solution by implementing a new security strategy at their offices in Västerås, Sweden.

A tight partnership rights the course

ABB had been working with Securitas for around 60 years. Based on that experience, they decided Securitas were the right ones to turn to.

The first step was a test run at their main Swedish office. Security services were consolidated into one performance contract with Securitas taking responsibility for surveillance technology, monitoring and guarding services. All of ABB's cameras, regardless of manufacturer, were then integrated into one system via the Milestone platform. Using this one control centre, Securitas alarm monitoring professionals keep an eye out 24/7.

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The most important thing ABB got in the new agreement was Andreas Englund. Andreas takes sole responsibility for ABB's security solution. That means he constantly works to find the best angles for cameras, analyzes the system's performance and proactively finds new ways to meet ABB's evolving challenges.

Looking ahead

False alarms are down and the security chain is tighter than ever. But there's still room for improvement. Every month, Securitas and ABB have a status meeting to analyze performance statistics and make decisions on ways to improve their system. Everything is documented in monthly reports so future decisions can be based on concrete facts.

With a proactive partner taking charge of their security and surveillance equipment streamlined onto one platform, ABB are now in position to heighten efficiency even further. They are considering implementing digital cameras and smart software that will tighten security while cutting running costs. Regardless of what ABB decide is best for them, smart decisions so far have put their company in a strong position for meeting the future.



Quick facts about ABB

Global leader in power and automation technologies

Headquarters: Zurich, Switzerland

Number of employees: 145,000

Founded: 1883

Locations: 100+ countries

R&D: Seven cutting edge centres around the world

Three key advantages of ABB's solution

- Proactive optimization means security stays tight and unnecessary costs stay low
- Incident response faster and greater potential for prevention
- Unified platform opens new technological possibilities

ABB's top five security goals

- Prevent theft and the costly work stoppages they cause
- Reduce false alarms
- Reduce number of required man-hours
- Quickly adapt when security needs change
- Prevent trespassing and vandalism

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Introducing remote video solutions managed by Securitas

Remote video solutions managed by Securitas give you state-of-the-art security in cost-effective service packages. Cutting edge cameras and software help prevent incidents, optimize security officers' time and reduce costs. Services include remote patrolling, perimeter protection, escorts and more.