

# Remote Video Solutions Case Study

Energy industry: Vestas



## Every minute counts

Significant reduction in response time protects sensitive information

**Having their head office located outside the city is ideal in most ways, but two break-ins in short succession made Vestas rethink their security approach. Specifically, the response time to potential threats had to come down.**

### Sensitive information at stake

Vestas is a world-leading pioneer of wind energy technology. As such, their designs and ideas are among their most critical assets. The cost of repairing damage and replacing equipment is insignificant compared to the threat of a thief making off with a computer that holds sensitive information. Although such information is not supposed to be sitting around on hard drives, mistakes can happen.

Even if nothing critical is stolen, the workflow disruption after a break-in due to hassles like legal and insurance bureaucracy and replacing equipment take a significant toll.

### Extending the perimeter

With their office located well outside the city, response times to incidents were too long. Seeking a better solution, Vestas contacted

Securitas and asked for a proposal. After carefully examining their situation, Securitas came up with a way to buy critical extra time and raise the potential for prevention.

Using digital cameras and intelligent analytics, an extended perimeter was set up. The new technology allowed Vestas to specify exact zones to be covered digitally. When a zone is breached and the analytics identify suspicious behaviour, a Securitas operator immediately sees a live feed of what is happening. If the situation calls for intervention, a Securitas security officer or the authorities can immediately be dispatched – before an incident has occurred.

Recently, the system was upgraded further with loudspeakers that allow the operator to intervene in real-time by warning the intruder that authorities are on the way.

### **Advance warning keeps Vestas ahead**

The new system spots potential intruders 4-5 minutes before they reach the building. That drastically raises the odds of preventing an incident or arriving while it is still in progress. Not only do they have extra time, instant video verification ensures an efficient response as security officers know exactly what is happening on the scene. If necessary, Vestas can also count on a quick response from the police. Alarm verification ensures that quickness as false alarms lower police priority.

The system continues to be refined to identify friend from foe more accurately. The area is quite open with many people coming and going, so the distinction is not always cut and dry. But with the advances made so far, Vestas now stays ahead of threats to their information and workflow.

### **Three key advantages of Vestas' solution**

- 4-5 minutes advance warning before intruders reach building
- Police priority in an emergency
- False alarms usually identified without call-out



### **Quick facts about Vestas**

Vestas is the world-leading manufacturer of wind power solutions with the ambitious goal of elevating wind power to the level of oil and gas.

- Produced wind turbines since 1979
- 55 GW of installed capacity
- 50,000+ turbines installed in over 70 countries
- Produce more than 20% of total global wind power

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### **Introducing remote video solutions managed by Securitas**

Remote video solutions managed by Securitas give you state-of-the-art security in cost-effective service packages. Cutting edge cameras and software help prevent incidents, optimize security officers' time and reduce costs. Services include remote patrolling, perimeter protection, escorts and more.