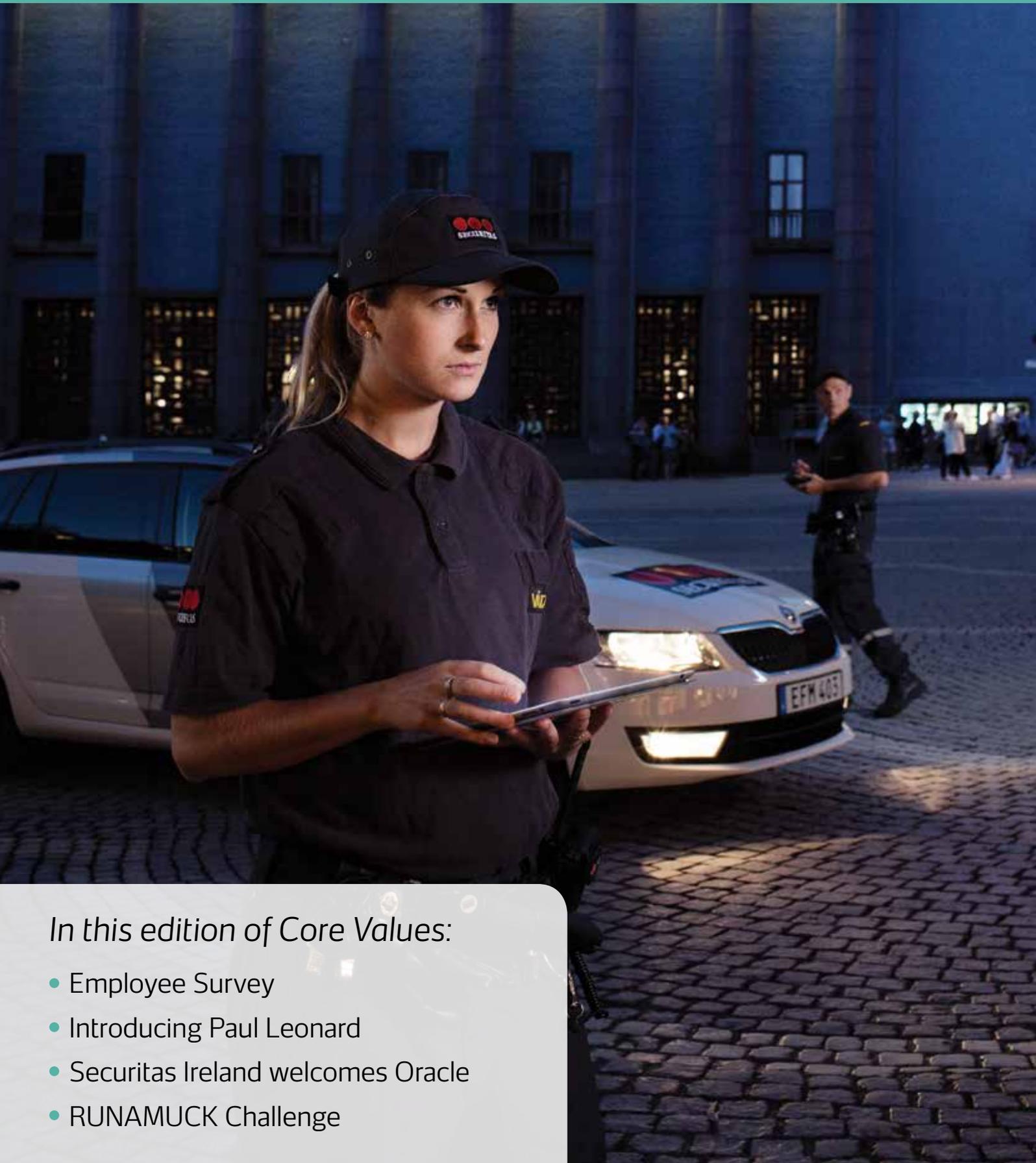


# Core Values



Issue No: 22 October 2015



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# Result! Great news from Employee Survey

Following results from the Securitas Employee Survey last year, we have formulated an action plan on how we can improve and build as an organisation and make Securitas Ireland an even better place to work!

Overall, the results of the survey were very positive, we scored strongly with a 70% Service Satisfaction Rating and 75% Customer Focus Satisfaction Rating. When compared to the international benchmark of our European colleagues across all categories, these results ranked highly and are something we should all be proud of!

## Securitas' success is created by our people.

The contribution and service of each and every colleague working with Securitas is invaluable. This is why our officers act as Securitas ambassadors, playing a prominent role within their duties, ensuring that we remain true Security Specialists.

In order for us to refine and advance our organisation, we must engage our internal colleagues and seek their input.

Earlier this year we asked again for your thoughts as a Securitas employee. For those of you who have not yet had the opportunity to contribute their input in our previous survey, Securitas Ireland would like you to have your say and provide us with feedback, by contacting your local Branch Manager or alternatively [hr@securitas.ie](mailto:hr@securitas.ie). We will ensure that your thoughts, suggestions and input is acknowledged.

As an organisation, we continuously strive to improve our services and solutions for our customers and cultivate our commitment to our employees. We therefore endeavour to seek out opportunities where we can develop and further evolve our relationship with our employees.

The Employee Survey will take place every 2 years and it is an essential process for Securitas in order to measure our progress as an employer and to retrieve our employees' feedback.

Our next Employee Survey will take place during Autumn 2016.

We look forward to hearing back from you very soon!

In the meantime, we would like to bring to your attention our new and existing employee benefits.

- Community Awards
- Bike to work scheme
- Dedicated payroll contact and resource for any payroll queries
- Christmas Savings Club
- Performance Appraisals
- Securitas Values and Ethics training



## Introducing Paul Léonard

### Training, Development and Standards Manager

Paul began his career in the security industry many years ago, when he worked as a Close Protection Officer and Door Supervisor. Since then he has held various security roles ranging from Aviation Security to Commercial Security Supervisor.

Paul started with Securitas Ireland in 2007 as a CPI Trainer and was promoted to Training, Development and Standards Manager in January 2015.

When asked about his role within Securitas Paul stated, "This year I have enjoyed working within my new role and meeting all of my colleagues. I am looking forward to progressing within Securitas and all of the exciting things happening in our Training and Development Department in 2016."

If you would like to discuss anything with regard to training, please do not hesitate to email me at [paul.leonard@securitas.ie](mailto:paul.leonard@securitas.ie)



# Securitas Ireland Welcomes Oracle



Securitas Ireland is proud to announce the portfolio addition of Oracle who joined our family in June of 2015. Oracle currently has a team of seven officers looking after the day-to-day security operations. Their job as always is to provide a safe and protected workplace for all people located on the premises.

From the data centre to the cloud, Oracle is eliminating the complexity that stifles business innovation. By simplifying the IT environment, Oracle enables its customers - 400,000 of them across a wide variety of industries in more than 145 countries - to innovate faster and create added value for their own customers.

To help customers reduce complexity and achieve business agility, Oracle offers a comprehensive and fully integrated stack of cloud applications, platform services, and engineered systems. Oracle's industry-leading cloud-based and on-premises solutions give customers complete deployment flexibility and unmatched benefits including application integration, advanced security, high availability, scalability, energy efficiency, powerful performance, and low total cost of ownership.

We would like to welcome Oracle and we look forward to a long and happy relationship together.



Pictured above are Geoff Duffy and Dmitrijs Saleniaks two of the Securitas team.

## Securitas News



### Annual External Audits

Our annual external audits took place between the 10th and 12th August.

Each year, two client locations are chosen as part of the audit and this year the chosen locations were Sam Dennigan and Amgen.

The auditors advised that they were very impressed with the appearance of our officers on site and the way in which they conducted themselves whilst performing their duties.

This contributed to Securitas Security Services successfully passing the audits for the following standards:

1. PSA 28:2013
2. ISO 9001
3. ISO 14001
4. OHAS 18001

**Well done everyone.**

### Securitas Values and Ethics Code

Securitas' Values and Ethics Code is one of our key corporate policies and sets out fundamental principles in which we expect all of our internal colleagues and business partners to adhere to at all times.

Securitas have created an online course for all staff in order to help us gain more of an understanding on Securitas' Values and Ethics code.

This course takes approximately twenty minutes and is a company requirement that all staff complete it.

If you haven't completed the course or you are having difficulty in gaining access, please contact Paul Leonard-paul.leonard@securitas.ie for assistance.

# RUNAMUCK Challenge

## 17th October 2015



This year, the Securitas Ireland management team and support staff, have chosen to lace up their trainers and get muddy in participation of the RUNAMUCK Challenge. We will be running in support of the following two charities: Tadhg O Fainin Foundation and the Man Up campaign.

Dublin 12 Domestic Violence Service was established in 2001 in response to the needs of women experiencing domestic abuse in the home in both the local and wider community.

Their mission statement is **"To offer a first step to support women who may be experiencing domestic violence in their home"**

You can find out more information about Dublin 12 Domestic Violence Service Ltd. On their website: [www.d12dvs.ie](http://www.d12dvs.ie) or the Man up Campaign on: [www.manup.ie](http://www.manup.ie)

The Tadhg O' Fainin Foundation mission statement is "To fundraise for children and their families, by volunteering their time in an effort to make a difference to those who need it most." If you would like to know more about this charity you can log on to [www.tadhgofainin.com](http://www.tadhgofainin.com)



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A milkman has 2 empty jugs: a 3 gallon jug and a 5 gallon jug. How can he measure exactly 1 gallon without wasting any milk?

Look out for the solution in the next edition of Core Values.