

Remote Alarm Verification

An instant presence any time, anywhere



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Remote alarm verification gives you the shortest possible time-to-action when an incident occurs. In many cases, before an incident even happens. Whether it's a potential break-in, perimeter intrusion or fire, Securitas operators use live video to analyze the situation as it happens and take action to prevent or minimize damage.

The first response to an alarm is usually to send security officers to the scene, but they are inevitably limited in how fast they can get there. With remote alarm verification, a live video feed puts an operator on the scene instantly. If an incident is underway, they can often intervene via loudspeaker while calling in the authorities. While the authorities are on their way, operators can give them critical real-time updates as the situation unfolds.

Operators can't watch every video feed all the time – but intelligent analytics can. If you choose this software upgrade, it analyzes each frame of video and flags suspicious activity for remote verification.

Advantages of remote alarm verification

- See exactly what is happening as soon as an alarm goes off
- Prevent incidents with software that analyzes footage in real-time (optional)
- Cost-effective compared to patrols and guard call-outs
- Immediate assistance when panic button is hit
- Identify fires more quickly
- Simplify incident follow-up with documented evidence for insurance/legal proceedings

**Securitas Security Services
Ireland Limited**
Suite 7 and 8
Bracetown Business Park
Clonee
Dublin 15
Republic of Ireland

Telephone / Telefon
+353 (1) 801 5572
Facsimile / Telefax
+353(1) 801 3368
www.securitas.ie

Reg No.
275069



Securitas operators can also identify false alarms and re-set the system without a physical investigation. Moreover, they can help prevent incidents by conducting routine alarm status check-ups, ensuring that nothing suspicious is going on. If there is, you'll be the first to know.

- Access to cutting edge technology with no major new investment
- Part of a comprehensive service portfolio

How remote alarm verification works

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- Expert guidance in choosing ideal equipment and placement
- Use existing equipment or new fixed, thermal and Pan Tilt Zoom cameras
- Cameras connected to a Securitas monitoring centre
- Operator views live video feed when alarm goes off
- Highly trained professionals follow pre-defined procedures
- Remotely arm/disarm alarm to reduce call-outs
- Routine checks of alarm status
- All activity summarized and reported to you
- Intelligent video analytics customized to your specifications (optional)
- Speaker system for voice intervention (optional)

Partner network brings together industry's best

Securitas has global agreements with some of the security industry's top innovators. This allows us to deliver the best possible technology and services in simple, cost-effective packages. Some of our key partners are Milestone Systems and Axis Communications.

The industry's most advanced portfolio of security services

Remote video solutions managed by Securitas give you state-of-the-art security in innovative and cost-effective service packages. Cutting edge cameras and software create real-time security that prevents incidents, optimizes security officers' time and reduces costs - no new investment required.

"Operators can't watch every video feed all the time - but intelligent analytics can"

Remote video solutions cover patrolling, escorts, alarm verification, entry/exit management, perimeter protection, business intelligence applications and more. And since our agreements always include proactive upgrading, security is one challenge you can rest assured is covered.

Securitas Security Services Ireland Limited

Suite 8, Bracetown Business Park Clonee, Dublin 15
Telephone +353-1-801 5572
Email info@securitas.ie