



StenaLine

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Together with Securitas we built a new concept to have a balance between technology, mechanic protection and guards. It has so far been very successful. Now we have a much better security at Stena Line than before.

Lars Pålsson, Head of Security,
Stena Line Sweden

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Stena Line is an international transport and travel Services Company and one of the world's largest ferry operators.

Background

Securitas has worked together with Stena Line since 1998 to bring Security to the high and efficient level that Stena Line needs. As an international security provider Securitas is able to offer security to all sites where Stena Line operates within Europe.

The network route consists of 22 strategically located ferry routes, 37 vessels and 39 ports in Scandinavia and around the UK. The fleet consists of fast HSS ferries, traditional combi-ferries, RoPax ferries for passengers and freight, and RoRo ferries for freight.

In 2011, 15,100,000 passengers and 3,200,000 cars together with 1,600,000 freight units travelled with Stena Line. With such an amount of passengers, goods and freight it's necessary to have efficient security.

In Gothenburg (Sweden) and Holyhead (UK), Securitas has together with Stena Line developed two Stena Security Centres, manned by Securitas security officers, to monitor security in all Stena ports and terminals. The Stena Security Centres have a high-tech profile with the latest state of the art equipment to handle the security.

It is in the security centres that the first call from a terminal or a ship in the large Stena fleet worldwide ends up, starting up actions within Stena Line when needed.

This is also where all intrusion alarms, CCTV, access control and other technical surveillance systems are connected to.

Securitas security officers take care of the security in the Stena Line terminals and at the quaysides. This includes mobile patrols, screening of passengers and cargo, alarm monitoring and response as well as general guarding in the terminals. In the contract Securitas (together with partners and sub contractors) provide all the technology and maintenance for the security centres and terminals.

Demands are rapidly becoming tougher as customers and changes take place. Stena Line and Securitas meets these demands by continually developing new products and services for both freight and passenger services. From Securitas point of view we are working close to Stena Line to meet the future demands. Two Securitas account managers; one in Scandinavia and one based in the United Kingdom, make sure that Stena Line receives the best security services possible.



Stena Line strives to be a pioneer in maritime safety and security and to work according to strict demands for guaranteeing security and safety at sea and in ports. The development takes place in close connection to Securitas.

The concept is to together produce and sell safe, secure and efficient transport by sea and connect port services.