

# Cookie Policy

Securitas Intelligent Services AB, Reg. No. 556655-4670 ("**Securitas**", "**we**" or "**us**") uses cookies and similar technologies within MySecuritas service.

On this page you find information about what are cookies, what cookies are we using and how they are handled.

## What are cookies

Cookies are small text files that are placed on your computer or mobile device when you use our web and mobile application MySecuritas. These small text files are stored on users' devices and hold pieces of information that help app to remember user settings, and actions as well as for other purposes such as analytics.

The term cookie is the most used term but "cookies" actually describe a range of technologies, such as:

- Pixel tags,
- Mobile device identifiers, and
- Local storage used in desktop software or mobile devices.

When we refer to "cookies" in this policy we mean all such technologies. The list of cookies and their categories could be found at the bottom of this Cookie Policy.

There are different types of cookies, including:

### Session and persistent cookies

- Session cookies – these are cookies are stored temporary and expire once you close our application (web page), and
- Persistent cookies – these are cookies which stay on your device for a set period of time or until you delete them, e.g. cookies called "local storage" allows to store data on the user's device without expiration date until deleted by the user.

### First and third party cookies

- First-party cookies – these are cookies set by our website/ mobile application that you are visiting at the time or downloaded, either by us, or by a third party at our request and on our behalf,
- Third-party cookies – these are cookies that are set by a party other than that of the website application you are visiting or downloaded. If you visit Securitas website or use Securitas services and another party sets a cookie through that website this would be a third-party cookie.

### Categories of cookies

Not all cookies or similar technologies are necessary for MySecuritas to function or to provide you a service as requested via your user settings.

Below you can find information about the categories of cookies used within our service. The full list of cookies is available at the bottom of this Cookie Policy.



Cookie category	Description of the category and its purpose
<b>Essential cookies</b>  <b>(strictly necessary cookies)</b>	<p>These cookies are essential in order to enable you to use the features of our services, as keep the login for the user during sessions. Without these cookies, services you have requested as selected could not be provided.</p> <p>There are some cookies that we have to include in order for certain web pages to function. For this reason, they do not require your consent. In particular authentication cookies and technical cookies required by certain IT systems.</p> <p>In this category there are also cookies strictly necessary to provide you with our service as requested via user settings.</p>
<b>Analytical cookies</b>  <b>(Performance cookies)</b>	<p>These cookies collect information about how visitors use our services, for instance which pages or parts of an app visitors go to most often, including if they get error messages. These cookies simply assess how you interact with our application – as an anonymous user on the basis of unique identifiers (the data gathered does not directly identify you personally).</p> <p>It is only used to improve how our service perform. Also, this data is not used by any other party for any other purpose.</p> <p>Analytics cookies that gather data to enhance the performance of a website or app belongs to this category. The cookies may be used for testing designs and ensuring a consistent look and feel for the user.</p> <p>However, you are free to refuse these types of cookies – either via the cookie banner you'll see on the first page you visit or at Cookie settings.</p>

## Managing your cookies

Many of our cookies are essential cookies (strictly necessary) for our application to function, including provision of the service at your request, but not all cookies are essential.

You can decide what information you would like to share with us by accepting the usage of some or all categories of cookies. It is not possible to disable cookies that are categorized as essential since the application would not be able to function properly and as requested without them being enabled. For all non-essential cookies, you can change your cookie preferences at any time by clicking on the Cookie setting link at the bottom of the main menu.

However, if you wish to restrict, block or clear the cookies which are set by Securitas, or indeed any other website, you can do this through your browser settings. Each browser or mobile app is different, so check the "Help" menu of your browser to learn how to manage cookies. Alternatively, you may wish to visit <https://www.aboutcookies.org/> which contains comprehensive information on how to do this on a wide variety of browsers.

If you wish to clear all cookies on your mobile device after downloading our application, you need to uninstall the mobile application from your device. On your mobile device, your operating system may provide you with additional options to opt out of tracking or to otherwise reset your mobile



identifiers. For example, you may use the “Limit Ad Tracking” setting (on iOS devices) or a setting to “Opt out of Internet-Based Ads” (on Android). You can also use the Cookie Settings in our application to adjust the cookies used.

## Contact information

If you have any queries or concerns about the policies set out above, please do not hesitate to contact

Securitas via the contact details below:

### Contact our privacy team on

Securitas Intelligent Services AB  
Att: Data Privacy  
P.O. Box 12307  
102 28 Stockholm  
Sweden  
E-mail: [privacy@securitas.com](mailto:privacy@securitas.com)

### Contact our Data Protection Officer on

Securitas Intelligent Services AB  
Att: Data Protection Officer  
P.O. Box 12307  
102 28 Stockholm  
Sweden  
E-mail: [dpo@securitas.com](mailto:dpo@securitas.com)



## List of cookies used within MySecuritas

### Essential cookies (strictly necessary cookies)

Name	Description and purpose	Host	Type	Duration
i18nextLng	User display language settings. Used to keep language settings used for displaying site content	web.mysecuritas.com	First party	Persistent (local storage)
auth0.{hash}.is.authenticaded	Indicates user session validity. It's in sync with Auth0 token that we use to authenticate our users and has the same expiration date as the token. It indicates to the Auth0 library whether user session has run out and whether it should present a login screen to the user	web.mysecuritas.com	First party	2 hours
mys:selectedApp:{number}	User's last selected application	web.mysecuritas.com	First Party	Persistent (local storage)
mys:listVsGrid:{number}	User's UI viewing settings	usermanagement.mysecuritas.com	First Party	Persistent (local storage)
ScrollYPosition	Remembering scroll position of reports list on Reports page	guarding.mysecuritas.com		Session
mys:{hash}:RECENT_SEARCHES	Stores user's recent search information (search terms, selected filters, etc.)	guarding.mysecuritas.com		Persistent (local storage)
insightsFilters:selectedLocations	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
insightsFilters:selectedStartDate	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
insightsFilters:selectedEndDate	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session

reportsFilters:selectedCategories1	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
reportsFilters:selectedCategories2	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
reportsFilters:selectedCategories3	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
reportsFilters:selectedEndDate	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
reportsFilters:selectedRegions	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
reportsFilters:selectedReportTypes	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
reportsFilters:selectedSiteLocations	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
reportsFilters:selectedStartDate	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
reportsFilters:showOnlyUnread	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
reportsFilters:selectedSeverityLevels	Stores user's filtering settings on Insights page	gcpweb.mysecuritas.com		Session
userId	Stores identifier of currently logged in user	gcpweb.mysecuritas.com		Session
dbUserId	Stores identifier of in-memory database user	gcpweb.mysecuritas.com		Session
storedPage{number}	Stores current pagination index in objects list	essential.mysecuritas.com		Session
mapbox.eventData	Stores Mapbox data: lastSuccess and tokenU in order to load maps	essential.mysecuritas.com	First party	Persistent (local storage)
mapbox.eventData.uuid	Stores Mapbox's unique identifier	essential.mysecuritas.com	First party	Persistent (local storage)
__HOST-connect.sid	Stores Redis identifier	essential.mysecuritas.com		Persistent (local storage)
nonObjectReport	Stores non object reports data created by users through "order new report" functionality. Contains identifier, address, country, name and longitude and latitude position	essential.mysecuritas.com		Persistent (local storage)



selectedTab	Stores user's tab selection on Corporate dashboard	riskprediction.mys ecuritas.com	Session
storedPageCorporate	Stores current pagination index on list of objects	riskprediction.mys ecuritas.com	Session
storedTag	Stores users risk type selection in event tab	riskprediction.mys ecuritas.com	Session
jwt_expiration	Stores token expiration time	remoteservices.my securitas.com	Session

### Analytical cookies (Performance cookies)

Name	Description and purpose	Host	Type	Duration
mp_{guid}_mixpanel	Unique identifier used for tracking of the usage of the application. This cookie stores an anonymous, randomly-generated unique ID to detect repeat visits and associates actions of the user. It is used to improve the service for the end user by providing anonymized information on how the website is used, e.g. thereby for example letting Securitas design a more user friendly website and focus on the areas of the website that the users uses the most.	web.mysecuritas.com	First party	Persistent (365 days)