## Interim Report Q1 2021

Magnus Ahlqvist, President and CEO

Bart Adam, CFO

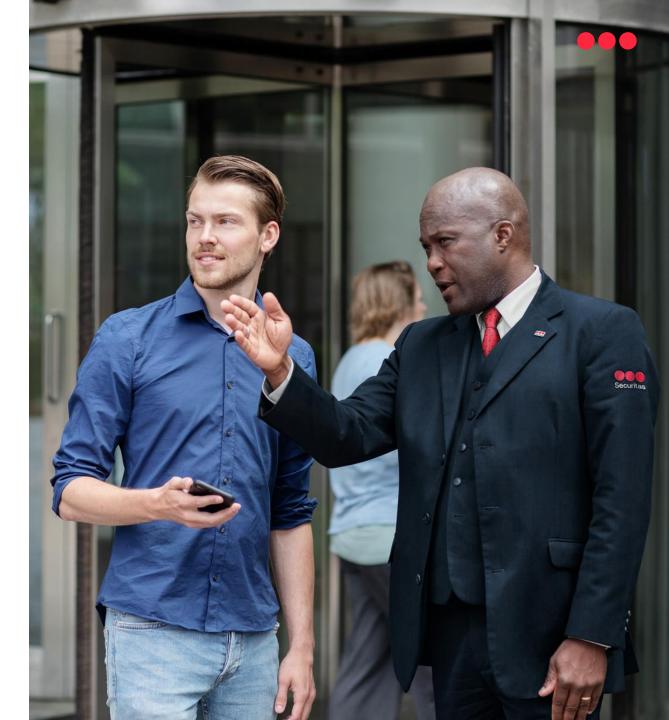
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Interim Report January-March 2021

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#### A good start to the year while continuing the transformation journey

- Organic sales growth 0 percent (2)
  - Signs of commercial activity picking up across the Group
- Operating margin 4.9 percent (3.8), with improvements in all business segments
  - Continued support from the cost-savings program initiated during 2020
  - Continued government grants and support relating mostly to temporary unemployment
  - Price and wage balance on par
  - Profitability improvement focus through contract portfolio management programs
- Solid operating cash flow
- Acquisition of leading fire and safety company in Denmark
- Business transformation programs to modernize, digitize
   and improve margins progressing according to plan



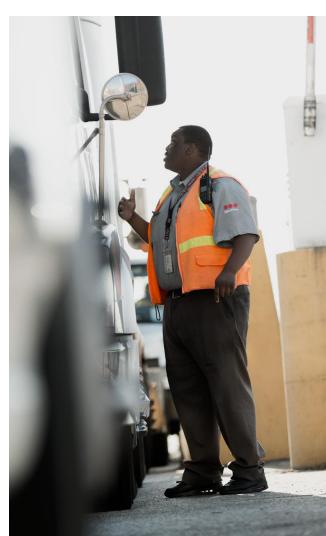
#### Security Services North America

## Good growth while commercial activity picking up



#### Organic sales growth 3% (2)

- Improvement supported by Guarding and Pinkerton
- Continued good extra sales, primarily related to the corona pandemic
- Electronic Security back to positive organic sales growth in the month of March
- Client retention was 90% (92)
- Security solutions and electronic security represented 18% (18) of total sales



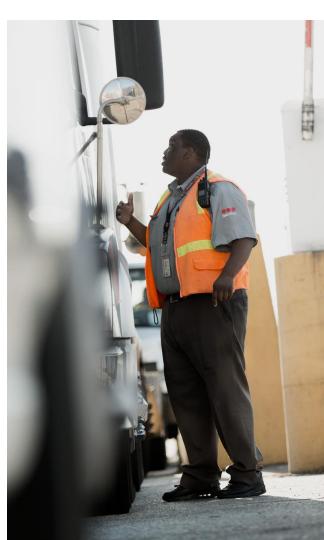
#### Security Services North America

#### Good performance across all business units



#### Operating margin 5.9% (5.2)

- The improvement was driven from all business units
- Guarding improved mainly as a result of coronarelated extra sales
- Critical Infrastructure and Electronic Security benefited from cost-saving measures
- The acquisition of FE Moran Security Solutions contributed positively
- Leverage from sales growth in Pinkerton also supported



#### Security Services Europe

#### Airport security burdening continued positive organic sales growth in the month of March

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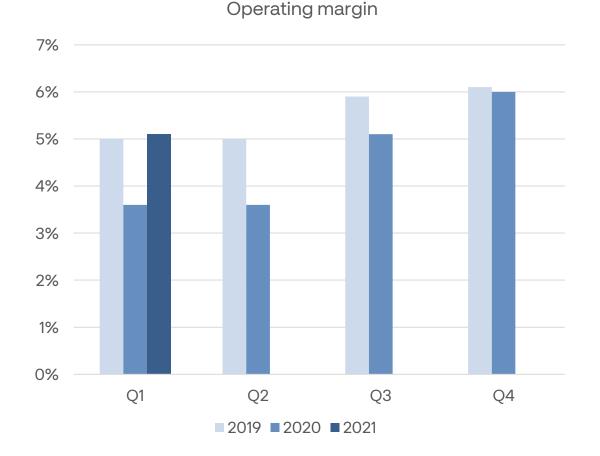
#### Organic sales growth -1% (0)

- The decline mainly attributable to negative impact from airport security
- Organic sales growth was positive in the month of March
- A few countries had positive organic sales growth in the quarter
- Security solutions and electronic security sales was 24% (23) of total sales
- Client retention was 92% (89)



#### Security Services Europe Strong improvement over last year

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#### Operating margin 5.1% (3.6)

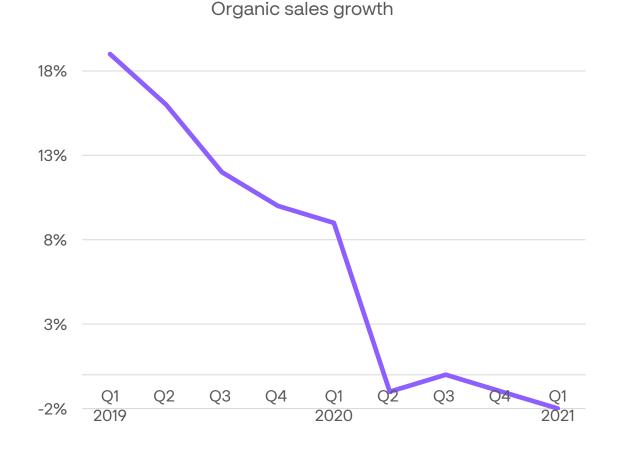
- The comparative was significantly impacted by the corona pandemic
- The improvement was supported by the costsavings program and normal levels of provisioning
- Continued government grants relating mostly to temporary unemployment
- Change in business mix, including lower airport security sales, also supported the operating margin development



#### Security Services Ibero-America

## Lower airport security and active portfolio management impacted organic sales growth

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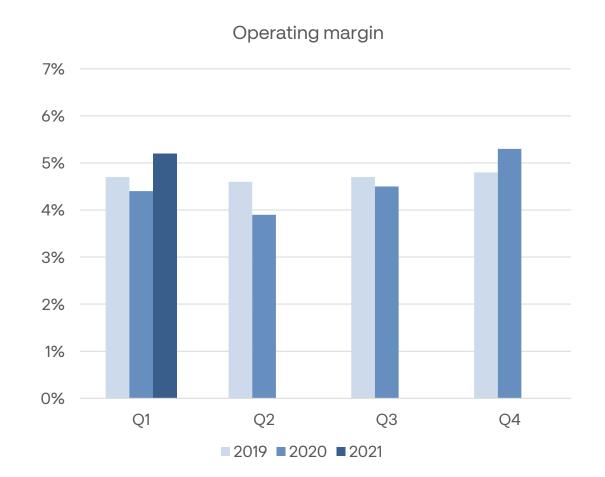
#### Organic sales growth -2% (9)

- The decline related primarily to impacts from the corona pandemic on airport security
- Organic sales growth in Spain was positive in the month of March
- Effects from the corona pandemic also impacted the Latin American countries, as did portfolio refinement programs in Argentina and Peru
- Security solutions and electronic security sales was 30% (29) of total sales
- Client retention was 92% (92)



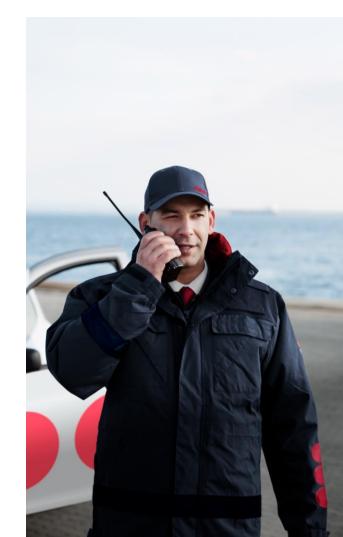
#### Security Services Ibero-America

#### Improvement driven across the business segment



#### Operating margin 5.2% (4.4)

- Several countries contributed to the improvement
- The operating margin in Spain was supported by efficiency gains from the integration of Techco Security
- In Latin America, the operating margin was supported from some bad debt recovery and portfolio refinement programs in Argentina and Peru
- The cost-savings program in 2020 also supported

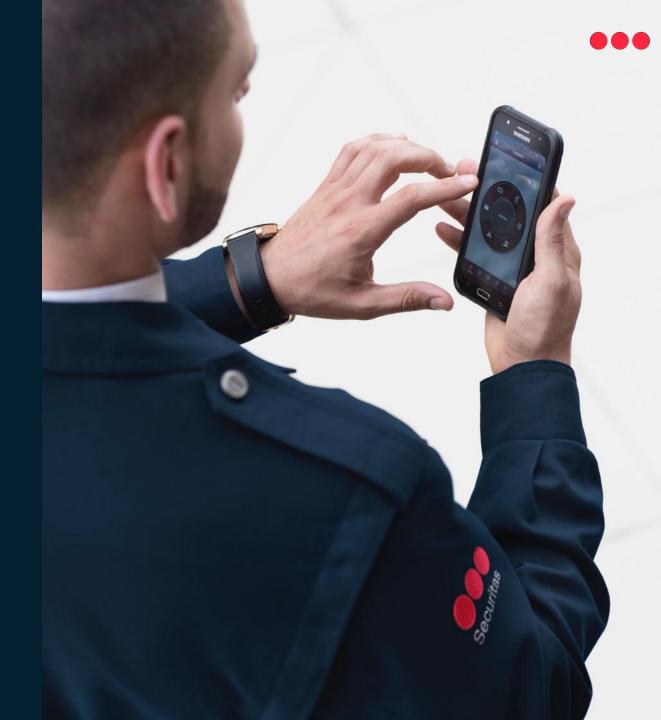


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## Financials

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Bart Adam CFO



#### A strong start to the year

MSEK	Q1 2021	Q1 2020	FY 2020
Sales	25 814	28 420	107 954
Organic sales growth, %	0	2	0
Operating income before amort.	1 2 5 6	1 086	4 892
Operating margin, %	4.9	3.8	4.5
Amort. of acquisition-related intangible assets	-65	-72	-286
Acquisition-related costs	-29	-17	-137
Items affecting comparability	-136	-45	-640
Operating income after amortization	1 0 2 6	952	3 829
Financial income and expenses	-94	-144	-500
Income before taxes	932	808	3 329
Tax, %	27.0	27.2	27.4
Net income for the period	680	588	2 416
EPS, SEK	1.86	1.61	6.63
EPS, SEK before IAC	2.11	1.70	8.02

- Corona-related government grants and support of MSEK 205 in Q1
  - mostly related to temporary unemployment
  - as compensation for increased idle-time cost
- Acquisition-related costs from the earlier disclosed acquisitions
- Items affecting comparability of MSEK -136
  - MSEK +36 : the exit from 11 countries resulted in a net gain in Q1 included in IAC
  - MSEK -68 : cost-savings program related to C-19
  - MSEK -104 : transformation programs
- Financial income and expenses positively impacted by favorable net debt development, lower interest rates and exchange rates
- Tax: 27.0% for the full year

### Items Affecting Comparability, programs on track

Modernization and efficiency	Transformation programs Announced Q4 2018 • Global IS/IT • North America Total announced MSEK -850	FY 2021: total of app. MSEK -250 • Expected to close end of 2021 within announced total	
IAC in Q1: MSEK -136 FY 2021: expect MSEK -750 to -950	C19 and 11 Exits Announced Q2 2020 and Q4 2020 • C19: range of MSEK -350 to -500 • 11 Exits: app. MSEK -100 Recognized in FY 2020 MSEK -289	<ul> <li>FY 2021: range of MSEK -150 to -300</li> <li>Final outcome highly depending on C19 development and continuation of grants</li> <li>Likely to remain open after Q2 2021</li> </ul>	
	Transformation programs Announced Q4 2020 • Europe • Ibero-America Total MSEK -1 400, period 2021-2023	FY 2021: depending on gearing up speed • MSEK -450 per year assuming an equal execution per year • Q1 2021 IAC MSEK -26 • We are in the execution start-up; will further gear up	

#### Substantial negative impact from FX development

		Change		
MSEK	Q1 2021	Q1 2020	Total, %	Real*, %
Sales	25 814	28 420	-9	1*
Operating income	1 256	1086	16	30
EPS, SEK	1.86	1.61	16	27
EPS, SEK, before IAC	2.11	1.70	24	36

FX SEK END RATES			
	Q1 2021	Q1 2020	%
USD	8.73	9.97	-12.4
EUR	10.24	11.04	-7.2
ARS	0.10	0.16	-37.5

\* Including acquisition and adjusted FX

#### Strong cash flow performance

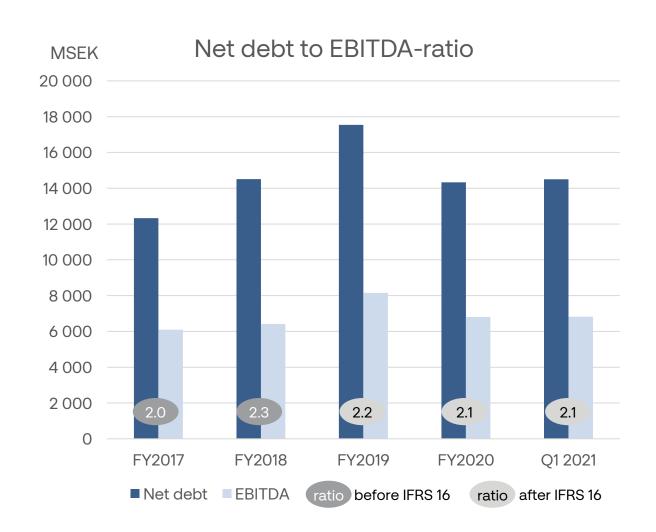
MSEK	Q1 2021	Q1 2020	FY 2020
Operating income before amortization	1 256	1 086	4 892
Net investments in non-current assets	5	-57	-97
Change in accounts receivable	140	-654	123
Change in other operating capital employed	-118	-3	2 289
Cash flow from operating activities	1 283	372	7 207
Cash flow from operating activities, %	102	34	147
Financial income and expenses paid	-242	-290	-401
Current taxes paid	-245	-406	-862
Free cash flow	796	-324	5 944

- Net investments of 5 MSEK in Q1 results from
  - Investments of MSEK -638
  - Reversal of depreciation of MSEK 643
- Capital expenditure <3% of Group sales annually
- Cash flow positively impacted, resulting from collections and lower organic sales growth
- Corona-related government payment relief measures of app. MSEK 1 300 is due to be paid later in 2021 and in 2022

#### Stable net debt to EBITDA-ratio, well ahead of Group target

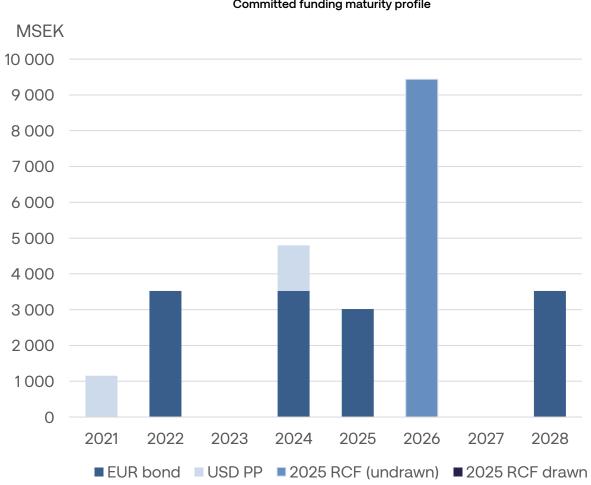
#### **MSEK**

Net debt Dec 31, 2020	-14 335
Free cash flow	796
Acquisitions/Divestitures	-179
IAC	-170
Lease liabilities	-5
Change in net debt	442
Revaluation	-64
Translation	-545
Net debt Mar 31, 2021	-14 502
-	



#### We are backed up with solid financing

- BBB, stable outlook (S&P, April 30, 2020)
- BSEK 5.4 in liquid funds
- RCF extended in April 2021 to 2026, one more option year remaining after 2026
- Significant undrawn committed funding BSEK 9.6
- No financial covenants
- Committed to solid investment grade rating
- In good shape for renewing the 2021 and 2022 maturities as required



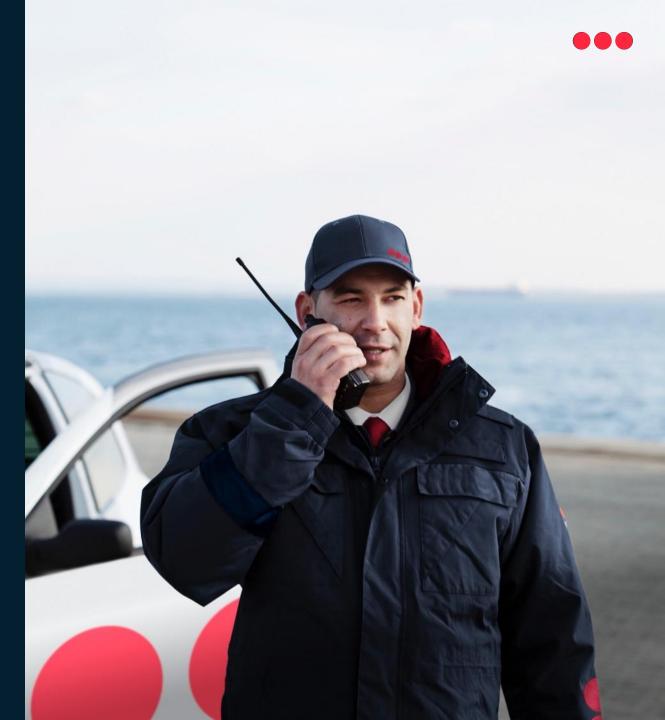
RCF maturity reflecting extension from 2025 to 2026 in April 2021

Committed funding maturity profile

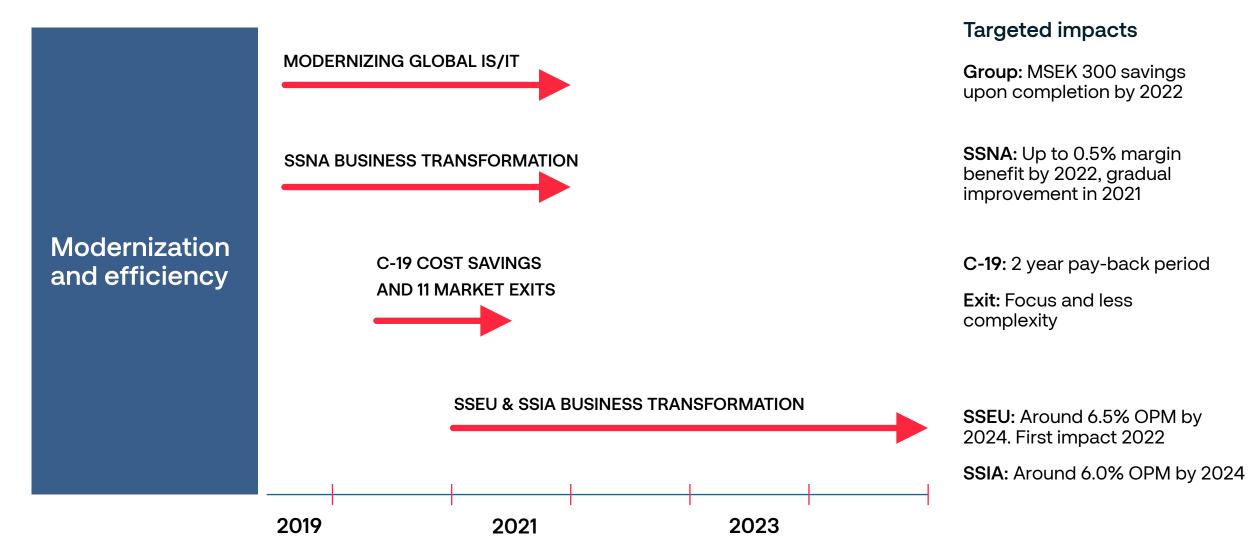


# Continuing the transformation journey

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#### Group transformation to modernize, digitize and improve margins by 2024



#### Improving SSEU operating margin to around 6.5% by 2024

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#### Key actions

#### Common operating model for Europe

Align organization and processes to achieve scale benefits and roll-out best practice

#### Modernization of IT systems and tools

Achieve efficiency gains, insights and freeing up time for clients

#### Investments and tools for Solutions & ES

Accelerate growth with dedicated organizations, resources and tools

#### Digitize end-to-end operational processes

Enhance capability front-line employees and improve value for clients

## Drive strategy at scale Transform guarding with improved margins

Outcome

Double solutions and electronic security

Increased client value



## SUMMARY Q1 2021

- Organic sales growth: 0%
- Operating income real change: 30%
- Commercial activity picking up, uncertainty due to the corona pandemic remaining but with clear priorities to ensure resilience
- Clear direction for continued transformation journey



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