



Privacy Notice

About this Privacy Notice

We at Securitas ("Securitas", "we" or "us") respect your integrity. This Privacy Notice for the Securitas Digital Services ("the Service") describes how we collect and process personal data when you register for and use the Service. It is important for us that you read and understand this Privacy Notice before you use the Service. You are welcome to contact us if you have any questions.

For information on what Securitas company are processing your information and how to get in contact with us, please see the section "Controller identity, local terms, Contact information and Complaints " at the end of this Privacy Notice.

The section also covers any amendments or modifications to this Privacy Notice that only applies to a specific country. If a part of the Privacy Notice is amended according to the section the remainder of the Privacy Notice remains unchanged and only the modified part is affected. Relevant changes are listed under each country, if nothing is listed then there are no local variations.

Responsibility for the processing of personal data

Securitas is the controller of personal data processing. This means that the local Securitas entity in your country is responsible to ensure processing is compliant with applicable laws in relation to personal data.

Please note that personal data in guard reports or other client specific content in the Service, that is only displayed to you as an authorized user, is not covered by this Privacy Notice. Securitas client, your employer, is the controller for such processing of personal data and Securitas is only processing it on instructions from the controller.

Categories of personal data

The following information will be processed when you register a user account or user credentials, log in and/or use the Service

User Account Information: e-mail and password

Contact Information: First and last name, role in company, phone number, business area

Browsing Information: IP-address, device name, information about how and what you use in the Service including features you do not use and when and for how long you are logged into the Service.

Contact Information is optional and only processed if you enter it.

Some Browsing Information is necessary for us to process to be able to deliver the Service to you and are processed as you use the Service. Some Browsing Information is optional, such as your usage of the Service for our product development purposes, and only processed if you as the user has agreed to share this information with us.

The purpose and lawful basis for the processing

Securitas is processing the personal data you provide to us or that is a result of your use of the Service as described below:

Purpose of processing	Lawful basis for processing
We process your user credentials and user generated data to be able to provide the Service in a safe manner to the authorized users	The processing is necessary for the performance of a contract
We process your user credentials to be able to administer your user account to the Service	The processing is necessary for the performance of a contract
We process your user credentials and user generated data to be able to send you information about changes and updates in the Service (not marketing)	The processing is necessary for the performance of a contract
If you have opted-in we process user credentials and user generated data to be able to assess, further develop and enhance the Service	<p>The processing is necessary for a legitimate interest.</p> <p>The following interests have been considered;</p> <ul style="list-style-type: none"> • Securitas interest to assess, develop and enhance the Service and to ensure a functioning and continuously improved service. • To ensure Securitas interest to offer a safe, user friendly and well-functioning service.
If you have opted-in we will process your user credentials and user generated data for direct marketing purposes and with the aim to optimize your user experience	<p>The processing is necessary for a legitimate interest.</p> <p>The following interests have been considered;</p> <ul style="list-style-type: none"> • Securitas interest to reach you as a user of the Service to be able to inform and offer you new features and offers. • To send you relevant offers which Securitas has adjusted to your perceived needs e.g. related to your use of the Service.

If you want to limit processing of user generated data or object to direct marketing

User generated data

If you as a user wish to limit what user generated data we process you can adjust your settings in the Service and adjust the settings in your browser and the options in the cookie banner so that collection and processing of such data is adjusted in line with the options provided. To read more about the cookies used within the service please see the cookie policy.

Direct marketing

After opting-in you can always opt-out of direct marketing in your settings in the Service or by using the option described in each direct marketing reach out to you. This typically means that you can respond to a text message or use a link in the marketing email.

Who do we share your personal data with?

Service Providers and Subcontractors: Your personal data will be processed by our service providers and/or subcontractors (including data storage service providers, production development agencies, customer research and operations management companies, technical support and maintenance of the service) on instruction from Securitas. All service providers and subcontractors act as Securitas personal data processors and are under contractual arrangements only allowed to process data for the purposes as set out above. Furthermore, the personal data processor (service provider or subcontractor) and those acting under instructions of the processor will not access more personal data than is required for the performance of the service covered by the agreement with Securitas.

Securitas Group: Your personal data may be processed by companies within the Securitas Group that provide services to Securitas in relation to the Service such as product development, support and administration. In such case, Securitas Group companies act as Securitas personal data processor or joint controller with Securitas. The personal data processor or joint controller may only process personal data in accordance with the purposes or instructions provided by Securitas for the processing. Furthermore, the personal data processor (Securitas Group company) and those acting under instructions of the processor will not access more personal data than is required for the performance of the service covered by the agreement with Securitas.

Government agencies: Securitas may share your personal data with government agencies (such as the police, the tax authority or other authorities) if we are required by law to do so, or if you have agreed that we do so. We may also share your personal data with government agencies when we believe in good faith that it is necessary to protect our rights, protect your security or the safety of others, investigate crimes, or respond to a government request. Government agencies that receive your personal data will be the data controller for such processing, which means that it is not Securitas who governs how your personal data, if shared with an authority, is processed. Thus, if your personal data is shared with authorities, this Privacy Notice will not cover that processing.

Partnered companies and other third parties: Securitas will not sell, trade or in other ways forward your personal data to third parties outside the Securitas Group unless you have separately agreed to this transfer.



Within the Service we may offer you services that are not performed by a Securitas company but from a partnered company. This service is independently performed by the partner and Securitas is not responsible for the processing of personal data required to perform the partners service.

If you inquire about or purchase a service from one of our partnered companies we will only forward the personal data absolutely necessary for the partnered company to contact you or in some cases start performing the service, depending on the service and partnered company you have chosen to purchase from. You will be informed what personal data will be shared when you interact with the partnered offer within the Service.

Please note that any personal data you share with the partnered company through the partnered companies site, app or other means of communication is wholly the partnered company responsibility and Securitas is not responsible for any processing or other event that transpires as a result of the service contracted between you as a customer and the partnered company.

Where we are processing your personal data

To be able to provide you with the Service we, or a partner processing data on our behalf, process your information primarily within EU/EAA or in some situations within a third country. We enter into confidentiality and data processing terms with all our partners to ensure they comply with high levels of confidentiality and best practices in privacy and security standards. For digital communication with you outside of the Service, your data may be transferred to a third country. To make sure that your data is sufficiently safeguarded outside the EU we have included the EU model Standard Contractual Clauses (SCC) in our agreement with the partner as well to the above mentioned actions.

How long we keep your personal data

We will retain the personal data covered by this Privacy Notice for as long as you have a registered account with us and for an additional six months after. The reason we keep you data for an additional six months is that we need to be able to show our clients, to which we entered into the contractual arrangement for the service, who used the service and how. If your account is not used for a period of 12 months we will remove your account and the information associated with it after a 30 day grace period where we inform you of the accounts imminent deletion.

How we protect your data

Securitas takes appropriate technical and organizational measures to protect your personal data and Securitas is constantly working to protect your personal data from accidental or unlawful destruction, loss or alteration, unauthorized disclosure of or unauthorized access to the personal data transferred, stored or otherwise processed by Securitas.

Your rights

We respect your integrity and your rights under legislation related to the processing of personal data. The rights you have means that you can request a copy of the personal data we process about you, you can request incorrect information about you to be corrected and even under certain conditions you can request erasure of information. You may also in some cases have the right to object to Securitas' processing of your personal data and to exercise your right to data portability.



You also always have the right to lodge complaints to the Swedish Authority for Privacy Protection if you have objections in relation to our processing of your personal data.

Changes to this Privacy Notice

We reserve the right to change this Privacy Notice and any changes will take effect on the date stated upon delivery of the Service. If we make any significant changes to this Privacy Notice, we will notify you by updating the Privacy Notice online and requesting a re-login or in another appropriate manner inform you of the updated version. Please note that pure editorial or similar minor changes will not prompt a re-login or information. This Privacy Notice was last updated on 2021-02-01.

Controller identity, local terms, Contact information and Complaints

Securitas are represented in many countries and it is your local Securitas company that are responsible for the processing of your information.

If you have any questions about the processing of your personal data, this Privacy Notice for the Service or otherwise which to know more about our processing of personal data or if you want to exercise your rights as above, you can contact our privacy team or data protection representative with the contact information below for each country. Please find the country that you or your company has contracted with in the list below for relevant information.

Sweden

Controller

Securitas Sverige AB
Box 12516
102 29 Stockholm
Org. nr: 556108-6082

Contact our Data Protection Officer on

Email: dpo@securitas.se
Phone: 010-470 10 00

Securitas Sverige AB
Dataskyddsombud
Box 12516
102 29 Stockholm

Country unique terms: N/A



Norway

Controller

Securitas AS
Postboks 100 Alnabru
0614 OSLO
Reg. No. 920144950

Contact our Data Protection Officer on

Email: personvern@securitas.no

Securitas AS
Att: Personvernombud
Postboks 100 Alnabru
0614 OSLO

You also always have the right to lodge complaints to Datatilsynet if you have objections in relation to our processing of your personal data.

Country unique terms: N/A