

Who is this document for?	What can be found in this document?
<p>This document is relevant for clients of Securitas and other companies accessing Securitas' digital services, such as MySecuritas. This document is not directed to individual users of MySecuritas.</p>	<p>Use of Securitas' digital services is mainly governed by the contract between the company accessing Securitas' digital services and Securitas, such as an agreement for protective services.</p> <p>This document contains additional specific terms that apply for the below listed services. Securitas' other digital services do not have specific legal terms.</p> <ul style="list-style-type: none">— MySecuritas Risk Intelligence— MySecuritas Risk Prediction— MySecuritas Digital ID Protection

Specific Service Terms for Digital Services

Published on September 20, 2024.

Effective as of September 23, 2024.

1. Definitions

"Agreement" means the agreement(s) governing the Company's relationship with Securitas, such as, but not limited to, regarding purchase of security services.

"Company" means the company or other legal entity, as indicated in the Agreement, accessing the Digital Services.

"Securitas" means the Securitas entity or other company providing the Digital Services to the Company, as indicated in the Agreement.

"Digital Service(s)" means the service(s) indicated in connection to each section in these Terms.

"Terms" means these Specific Service Terms for Digital Services.

"User" means the Company's registered employee and/or any other user accessing or using the Digital Services on behalf or for the benefit of the Company.

2. General

- 2.1. These Terms are additional to the Agreement between the Company and Securitas. The Terms apply to the Digital Services indicated in connection to each section of these Terms. The Terms constitute an integral part of the Agreement and in the event of a conflict between these Terms and the Agreement, these Terms shall prevail.



- 2.2. Occasionally Securitas will, and reserves the right to, make changes to these Terms. The most recent version of these Terms will be published on <https://www.securitas.com/en/about-us/securitas-digital-services--legal-documents/>. If the Company does not wish to continue using the Digital Service(s) under such new version of these Terms, the Company may terminate the affected Digital Service(s) by notifying Securitas in writing within thirty (30) days from the changed version entered into effect.

3. Risk intelligence and predictive content

Applicable to: MySecuritas Risk Intelligence and MySecuritas Risk Prediction (all versions).

- 3.1. Through the Digital Services, the Company may be provided with reports, alerts and/or other types of information and intelligence regarding selected security events (jointly, the “**Intelligence**”). Securitas may also provide predictive Intelligence through the Digital Services based on selected historic information and statistics relating to the security on certain locations, where the forecasts of the security situation and threat scenario for a certain location at a certain time are based on aggregated data and statistics used in data models. The Company agrees and acknowledges that (a) Securitas, based on its expertise, may determine what to include and/or exclude in provided Intelligence, (b) Securitas cannot guarantee that all security events relevant for the Company will be included in the Intelligence, (c) the Intelligence as such will not prevent security events from occurring, (d) Securitas cannot guarantee that forecast in any part within the Intelligence corresponds to the actual security situation or threat scenario, and (e) Securitas cannot guarantee that all information in the Intelligence, or the data and/or data models based on which the Intelligence is produced, is correct or complete. The information in the Intelligence is provided for the Company’s internal use and is not to be used for commercial purposes. Depending on the services purchased by the Company, the Company may be able to affect the content of the Intelligence produced for the Company.
- 3.2. The Company may designate selected Users within the Company’s corporate group that should receive a copy of the Intelligence. The Company agrees and acknowledges that the Company is fully responsible for the Users’ use of the Digital Services and the Intelligence and that such usage must be in line with the Agreement. The Company’s and the Users’ usage of the Digital Services and the Intelligence is subject to any and all restrictions imposed in this Agreement or otherwise by Securitas from time to time. The Company may not designate a User or in any other way make the Intelligence available to a natural person or legal entity established in any of the following countries or regions: Belarus, Cuba, Libya, Iran, Myanmar (Burma), North Korea (DPRK), Russia, Sudan, Syria, Venezuela, Yemen or the regions of Crimea, Donetsk and Luhansk in Ukraine.
- 3.3. The Intelligence is produced solely for information purposes and does not constitute any advice or recommendation by Securitas for the Company to implement (or not to implement) any general or specific security measures. The Company is solely responsible for its own decisions on security measures and other actions and must always make such decisions independently and based on its own investigations and risk assessments. The Company is at all times solely responsible for its own outcome of using the Digital Services and the Intelligence, including the lawfulness of such. Securitas is under no circumstances responsible or liable for any direct or indirect damage or economic loss that may arise for the Company due to decisions made based on information provided through the Digital Services.



- 3.4. To the extent the Company provides instructions to Securitas in relation to the Digital Services or makes any request in relation to the Digital Services, the Company is at all times solely responsible for (a) that such instruction or request (including any information supporting the instruction or request) is current, complete and accurate, and (b) that such instruction or request is in accordance with all applicable laws and regulations. Any updates to such instruction or request shall be agreed in writing between the Parties.
- 3.5. All rights pertaining to the Intelligence and its contents, including copyright and any other intellectual property rights, are owned or licensed by Securitas or a company within the Securitas Group, and/or its licensors or contractors. Copyright notices and any other notices on ownership in the Intelligence or relating documentation must be preserved and may not be removed or altered by the Company or Users. All Intelligence provided in the Digital Service is for the Company's internal business use only and the Company (including its Users) is not granted any right to the Intelligence other than what is explicitly stipulated in these Terms. Sharing of the Intelligence with any third party is only permitted on occasional basis and as enabled by Securitas.

4. Service description and personal data processing

Applicable to: MySecuritas Digital ID Protection.

- 4.1. The technology behind the Digital Service is managed by Securitas' partner Defentry AB ("Defentry"). By using the Digital Service, Users gain access to an online portal where they can enter information that they wish to be monitored against any associated suspicious activity on the deep/dark web. Securitas does not guarantee that all suspicious activity on the deep/dark web is detected through use of the Digital Service. If suspicious activity is detected, the User is alerted. The Digital Service as such does not prevent theft or misuse of the User or Company's information from happening and neither Securitas, nor Defentry, is responsible for any compensation to the User or Company due to such theft or misuse as the Digital Service is only monitoring and alerting Users of suspicious activity. Irrespective of any recommendations or advice provided through or in connection with the Digital Service, the User or Company is itself responsible to take appropriate actions if suspicious activity is detected and neither Securitas nor Defentry guarantee that actions in accordance with provided recommendations or advice will prevent any detected suspicious activity from materializing.
- 4.2. The Digital Service is monitoring and processing personal data and is provided by Securitas in corporation with Defentry. Defentry owns, manages and controls the solution for the Digital Service, including personal data processing required to deliver the Digital Service. Defentry determines the purposes and means for such processing and is data controller under applicable data protection legislation for the processing activities performed to deliver the Digital Service to the Company and its Users. Securitas will during the registration process for the Digital Service collect certain personal data from the Users (customer name and email address) limited to and for the purposes of identifying the User as a Securitas customer and then transfer this data to Defentry as part of the service registration process. Securitas is data controller for this personal data and the Users can find more information on how Securitas process that information in our Privacy Policy. All other personal data will be shared by the Users with Defentry directly to configure the Digital Service in accordance with the Users' needs and order. Please use the link to read the [Defentry Privacy Notice](#).



- 4.3. The personal data is handled and stored securely either within Securitas data center (customer name and email address) or within Defentry data center (such as customer name and email address, six digits of credit card numbers, company registration number, link towards social security number official provider through BankID or and other personal data the Users may share in relation to the Digital Service).
