

Specific Service Terms for Digital Services

Published on January 12, 2024.

Effective as of January 15, 2024.

1. Definitions

“**Agreement**” means the agreement(s) governing the Client’s purchase of security services from Securitas.

“**Client**” means the company or other legal entity, as indicated in the Agreement, purchasing security services and the Digital Services from Securitas.

“**Securitas**” means the Securitas entity providing the security services and the Digital Services to the Client, as indicated in the Agreement.

“**Digital Service(s)**” means the digital service(s) indicated in connection to each section in these Terms.

“**Site**” means the Client’s protected objects.

“**Terms**” means these Specific Service Terms for Digital Services.

“**User**” means the Client’s registered employee and/or any other user accessing or using the Digital Services on behalf or for the benefit of the Client.

2. General

2.1. These Terms are additional to the Agreement between the Client and Securitas. The Terms apply only to the Digital Services indicated in connection to each section of these Terms. The Terms constitute an integral part of the Agreement and in the event of a conflict between these Terms and the Agreement, these Terms shall prevail.

2.2. Occasionally Securitas will, and reserves the right to, make changes to these Terms. The most recent version of these Terms will be published on <https://www.securitas.com/en/about-us/securitas-digital-services--legal-documents/>. If the Client does not wish to continue using the Digital Service(s) under such new version of these Terms, the Client may terminate the affected Digital Service(s) by notifying Securitas in writing within thirty (30) days from the changed version entered into effect.

3. Predictive content

Applicable to: MySecuritas Risk Prediction Essential.

3.1. Any predictive content in the Digital Service is based on selected historic information and statistics relating to the security on certain locations. Where the Digital Service generates forecasts of the security situation and threat scenario for a certain Site at a certain time, this is based on aggregated data used in data models and such information is a forecast based on statistics. Securitas does not guarantee nor is Securitas responsible for that the forecast in any part corresponds to the actual security situation or threat scenario. The content is produced solely for information purposes and does not constitute any advice or recommendation by



Securitas for the Client to implement (or not to implement) any general or specific security measures.

- 3.2. The Client is solely responsible for its own decisions on security measures and must always make such decisions independently and based on its own investigations and risk assessments. The Client is at all times solely responsible for its own outcome of using the Digital Service. Securitas is continuously working on developing and improving the Digital Service, but is under no circumstances responsible for that the data or the data models that are used to generate the content within the Digital Service are correct, complete or that the Digital Service generates a correct or current result. Securitas is under no circumstances responsible or liable for any direct or indirect damage or economic loss that may arise for the Client due to decisions made based on information provided through the Digital Service.

4. Service description and personal data processing

Applicable to: MySecuritas Digital ID Protection.

- 4.1. The technology behind the Digital Service is managed by Securitas' partner Defentry AB ("Defentry"). By using the Digital Service, Users gain access to an online portal where they can enter information that they wish to be monitored against any associated suspicious activity on the deep/dark web. Securitas does not guarantee that all suspicious activity on the deep/dark web is detected through use of the Digital Service. If suspicious activity is detected, the User is alerted by email or SMS. The Digital Service as such does not prevent theft or misuse of the User or Client's information from happening and neither Securitas, nor Defentry, is responsible for any compensation to the User or Client due to such theft or misuse as the Digital Service is only monitoring and alerting Users of suspicious activity. Irrespective of any recommendations or advice provided through or in connection with the Digital Service, the User or Client is itself responsible to take appropriate actions if suspicious activity is detected and neither Securitas nor Defentry guarantee that actions in accordance with provided recommendations or advice will prevent any detected suspicious activity from materializing.
- 4.2. The Digital Service is monitoring and processing personal data and is provided by Securitas in corporation with Defentry. Defentry owns, manages and controls the solution for the Digital Service, including personal data processing required to deliver the Digital Service. Defentry determines the purposes and means for such processing and is data controller under applicable data protection legislation for the processing activities performed to deliver the Digital Service to the Client and its Users. Securitas will during the registration process for the Digital Service collect certain personal data from the Users (customer name and email address) limited to and for the purposes of identifying the User as a Securitas customer and then transfer this data to Defentry as part of the service registration process. Securitas is data controller for this personal data and the Users can find more information on how Securitas process that information in our Privacy Policy. All other personal data will be shared by the Users with Defentry directly to configure the Digital Service in accordance with the Users' needs and order. Please use the link to read the [Defentry Privacy Notice](#).
- 4.3. The personal data is handled and stored securely either within Securitas data center (customer name and email address) or within Defentry data center (such as customer name and email address, six digits of credit card numbers, company registration number, link towards social



security number official provider through BankID or and other personal data the Users may share in relation to the Digital Service).

5. Risk intelligence reports

Applicable to: MySecuritas Risk Intelligence Awareness.

- 5.1. Through the Digital Service, the Client is provided with reports and/or alerts regarding selected security events (“**Reports**”). The Client agrees and acknowledges that (a) Securitas, based on its expertise, may determine what to include and/or exclude in provided Reports, (b) Securitas cannot guarantee that all security events relevant for the Client will be included in the Reports, (c) the Reports as such will not prevent security events from occurring, and (d) Securitas cannot guarantee that all information in the Reports is correct or complete. The information in the Reports is provided for the Client’s internal use and is not to be used for commercial purposes.
- 5.2. The Client may designate selected Users within the Client’s corporate group that should receive a copy of the Reports. The Client agrees and acknowledges that the Client is fully responsible for the Users’ use of the Reports and that such usage must be in line with the Agreement. The Client’s and the Users’ usage of the Reports is subject to any and all restrictions imposed in this Agreement or otherwise by Securitas from time to time. The Client may not designate a User or in any other way make the Reports available to a natural person or legal entity established in any of the following countries or regions: Belarus, Cuba, Libya, Iran, Myanmar (Burma), North Korea (DPRK), Russia, Sudan, Syria, Venezuela, Yemen or the regions of Crimea, Donetsk and Luhansk in Ukraine.
- 5.3. The Reports are produced solely for information purposes and does not constitute any advice or recommendation by Securitas for the Client to implement (or not to implement) any general or specific security measures. The Client is solely responsible for its own decisions on security measures and other actions and must always make such decisions independently and based on its own investigations and risk assessments. The Client is at all times solely responsible for its own outcome of using the Digital Service and the Reports, including the lawfulness of such. Securitas is under no circumstances responsible or liable for any direct or indirect damage or economic loss that may arise for the Client due to decisions made based on information provided through the Digital Service.
- 5.4. All rights pertaining to the Reports and its contents, including copyright and any other intellectual property rights, are owned or licensed by Securitas or a company within the Securitas Group, and/or its licensors or contractors. Copyright notices and any other notices on ownership in the Reports or relating documentation must be preserved and may not be removed or altered by the Client or Users. All reports and alerts provided in the Digital Service are for the Client’s internal business use only and the Client (including its Users) is not granted any right to the Reports other than what is explicitly stipulated in these Terms.
