

# SPECIFIC SERVICE TERMS FOR MYSECURITAS RISK PREDICTION

Effective as of March 3, 2021.

These Specific Service Terms for MySecuritas Risk Prediction (the "**Specific Service Terms**") include specific provisions applicable to the following services (the "**Risk Prediction Services**"):

- MySecuritas Risk Prediction Corporate
- MySecuritas Risk Prediction Essential

## 1. BACKGROUND

These Specific Service Terms are additional to the General Service Terms for Securitas Digital Services (the "**Service Terms**") which apply for the use of the digital services and products, including all associated features and functionalities, websites and user interfaces made available by Securitas. These Specific Service Terms constitute a part of the Service Terms and in the event of a conflict between these Specific Service Terms and the Service Terms, these Specific Service Terms shall prevail. Any and all defined terms used in the Service Terms shall have the same meaning herein as in the Service Terms, unless otherwise specified. Any deviations from these Specific Service Terms for the Client's specific country are set forth in the Country Unique Terms ("**CUTS**") as provided for in the end of these Specific Service Terms.

## 2. SERVICE DESCRIPTION

The Risk Prediction Services are to be used for strategic and operational security management. The Client and its Users are provided with an overview of the Client's protected objects ("**Sites**"), risks and security events to allow the Client to make strategic and substantiated decisions in managing the Client's security situation. A more detailed description of the functionalities of both MySecuritas Risk Prediction Corporate and MySecuritas Risk Prediction Essential can be found at <u>www.securitas.com</u>.

#### 3. PERSONAL DATA

It is clarified that no personal data is used for the predictions presented within the Risk Prediction Services.

# 4. TECHNICAL PREREQUISITES

There are no specific technical prerequisites for the use of the Risk Prediction Services. However, depending on which of the Risk Prediction Services the Client is using, there may be limitations such as on which types of devices or on which browsers that the Risk Prediction Services are fully functional.

#### 5. TERRITORIAL LIMITATIONS

The Client may only use the Risk Prediction Services for those of its Sites that are located in the same country as the Securitas entity providing the Risk Prediction Services to the Client.



#### 6. SUPPORT

In the event the Client experiences any issues when using the Risk Prediction Services, the Client may contact Securitas by using the details provided within the Risk Prediction Services.

#### 7. PRICE AND PAYMENT

The terms set forth in the Service Terms and the Order shall remain unaffected by these Specific Service Terms.

#### 8. LIABILITY

#### 8.1 General

Any predictive content in the Risk Prediction Services is based on selected historic information and statistics relating to the security on certain locations. Where the Risk Prediction Services generate forecasts of the security situation and threat scenario for a certain Site at a certain time, this is based on aggregated data used in data models and such information is a forecast based on statistics. Securitas does not guarantee nor is Securitas responsible for that the forecast in any part corresponds to the actual security situation or threat scenario. The content is produced solely for information purposes and does not constitute any advice or recommendation by Securitas for the Client to implement (or not to implement) any general or specific security measures. The Client is solely responsible for its own decisions on security measures and must always make such decisions independently and based on its own investigations and risk assessments. The Client is at all times solely responsible for its own outcome of using the Risk Prediction Services.

Securitas is continuously working on developing and improving the Services, but is under no circumstances responsible for that the data or the data models that are used to generate the content within the Risk Prediction Services are correct, complete or that the Risk Prediction Services generate a correct or current result.

Securitas is under no circumstances responsible or liable for any direct or indirect damage or economic loss that may arise for the Client due to decisions made based on information provided through the Risk Prediction Services.

#### 8.2 MySecuritas Risk Prediction Corporate

If the Client is using MySecuritas Risk Prediction Corporate, Securitas' aggregate and total liability towards the Client for the provision of MySecuritas Risk Prediction Corporate shall, unless the liability is caused by gross negligence or willful misconduct, be limited to an amount corresponding to the remuneration paid by the Client to Securitas for MySecuritas Risk Prediction Corporate during the three (3) months preceding the circumstance giving rise to the liability.



# **COUNTRY UNIQUE TERMS (CUTS)**

For Risk Prediction Services ordered in the countries specified below, the following terms supplement, replace and/or modify the referenced terms in the Specific Service Terms. All terms of the Specific Service Terms that are not changed by these amendments remain unchanged and in effect.