



## **SPECIFIC SERVICE TERMS FOR MYSECURITAS DIGITAL ID PROTECTION SERVICES**

Effective as of January 21, 2021.

These Specific Service Terms for MySecuritas Digital ID Protection Services (the "**Specific Service Terms**") include specific provisions applicable to the following services (the "**MySecuritas Digital ID Protection Services**"):

- MySecuritas Digital ID Protection Services

### **1. BACKGROUND**

These Specific Service Terms are additional to the General Service Terms for Securitas Digital Services (the "**Service Terms**") which apply for the use of the digital services and products, including all associated features and functionalities, websites and user interfaces made available by Securitas. These Specific Service Terms constitute a part of the Service Terms and in the event of a conflict between these Specific Service Terms and the Service Terms, these Specific Service Terms shall prevail. Any and all defined terms used in the Service Terms shall have the same meaning herein as in the Service Terms, unless otherwise specified. Any deviations from these Specific Service Terms for the Client's specific country are set forth in the Country Unique Terms ("**CUTS**") as provided for in the end of these Specific Service Terms.

### **2. SERVICE DESCRIPTION**

MySecuritas Digital ID Protection is a digital search service that helps Users identify ID theft or misuse. The technology behind the search service is managed by Securitas' partner Defentry AB ("**Defentry**"). By using MySecuritas Digital ID Protection the User gets access to an online portal where he/she can enter information that the User wish to be monitored against any associated suspicious activity on the deep/dark web. If suspicious activity is detected the User gets alerted by email or sms. Neither Securitas, nor Defentry, is not responsible for any compensation to the User or Client due to theft or misuse of its information, MySecuritas Digital ID Protection is only monitoring and alerting Users of suspicious activity. The User or Client is itself responsible to take appropriate actions if suspicious activity is detected.

The MySecuritas Digital ID Protection also exists in a premium version that provides the Users with assistance in case of questions or issues with their monitored data as well as monthly training material on general cyber security principles.

### **3. PERSONAL DATA**

MySecuritas Digital ID Protection Service is monitoring and processing personal data.

MySecuritas Digital ID Protection Service is provided by Securitas in corporation with its contracted partner Defentry. Defentry owns, manages and controls the solution for MySecuritas Digital ID Protection Service, including personal data processing required to deliver MySecuritas Digital ID Protection Service. Defentry will determine the purposes and means for such processing and is data controller under applicable data protection legislation for the processing activities performed to deliver MySecuritas Digital ID Protection Service to the Client and its Users.



Securitas will during the registration process for MySecuritas Digital ID Protection Service collect certain personal data from the Users (customer name and email address) limited to and for the purposes of identifying the User as a Securitas customer and then transfer this data to Defentry as part of the service registration process. Securitas is data controller for this personal data and the User can find more information on how Securitas process that information in our Privacy Policy.

All other personal data will be shared by the Users with Defentry directly to configure MySecuritas Digital ID Protection Service in accordance with the User's needs and order. Please use the link to read [Defentry Privacy Notice](#).

The personal data is handled and stored securely either within Securitas data center (customer name and email address) or within Defentry data center (such as customer name and email address, six digits of credit card numbers, company registration number, link towards social security number official provider through BankID or and other personal data the User may share in relation to MySecuritas Digital ID Protection Service).

#### **4. TECHNICAL PREREQUISITES**

MySecuritas Digital ID Protection Service is provided in a software as a service model. The User therefore need an internet connection to enroll and configure MySecuritas Digital ID Protection Service. As it is a monitoring service, note that MySecuritas Digital ID Protection Service will continue 24h/24 and 7d/7 even if the user is not connected to the internet. Only the notification (by email for example) may not be received by the User without internet connection.

#### **5. ONBOARDING**

Users are invited through an application or web interface provided by Securitas. MySecuritas Digital ID Protection Service is only available to authorized Users of Securitas Digital Services. An authorized User is a User that has been invited under an existing Order within the volume or enterprise limitations stated in the Order. An authorized User shall accept and comply with the Service Terms and these Specific Service Terms, or the User authorization will be revoked.

#### **6. TERRITORY**

MySecuritas Digital ID Protection Service is only available in territories as stated in the country unique terms (CUTS) below ("**Territory**") and is only intended for use by authorized Users present in the Territory. Use outside the Territory may reduce functionality or prevent MySecuritas Digital ID Protection Service from working.

#### **7. SUPPORT**

Securitas support is normally available during local business hours in the Territory through the [idthprotection@mysecuritas.com](mailto:idthprotection@mysecuritas.com) email address.

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## **COUNTRY UNIQUE TERMS (CUTS)**

For MySecuritas Digital ID Protection Service ordered in the countries specified below, the following terms supplement, replace and/or modify the referenced terms in the Specific Service Terms. All terms of the Specific Service Terms that are not changed by these amendments remain unchanged and in effect.

### **SWEDEN**

The term "Territory" shall mean Sweden.