

# RESPONSIBLE DISCLOSURE TERMS

**Last updated:** July 16, 2025

These Responsible Disclosure Terms (the “**Terms**”) apply to Securitas Responsible Disclosure Program and the Security Problems (as defined below) reported by a discloser (the “**Responsible Discloser**”) in accordance with the program. By accepting these Terms, the Responsible Discloser undertakes the following obligations to Securitas Intelligent Services AB, corp. reg. no. 556655-4670, having its registered office at Lindhagensplan 70, 102 28 Stockholm, Sweden and all its affiliated companies within the Securitas Group (“**Securitas**”).

Under the Securitas Responsible Disclosure Program, the Responsible Discloser may report a vulnerability and/or a security problem (the “**Security Problem**”) that the Responsible Discloser has discovered during certain research activities. The purpose of these Terms is to regulate the terms and conditions for disclosing the Security Problem to Securitas and the Responsible Discloser’s possible receipt of the Reward (as defined below).

For the purpose of these Terms, “**Security Information**” includes all descriptions of the Security Problem and all information pertaining thereto, including but not limited to documents, code transcripts, methods, vulnerability details or similar information about the Security Problem, but also the information that the Responsible Discloser has accessed or gained about Securitas’ systems, processes, customers, partners or similar confidential information gained by the Responsible Discloser while gathering, exploring, or researching the Security Problem.

## 1. ELIGIBILITY TO PARTICIPATE

To be eligible to participate, the Responsible Disclosure must:

- i. be at least 18 years;
  - ii. not be listed on any EU, UK (OFSI) and US (OFAC) consolidated sanctions lists, nor located or resident in a country that is subject to any economic or financial sanctions or trade embargoes or other equivalent restrictive measures imposed, administered or enforced from time to time by the EU, the UK (OFSI) and/or the US (OFAC) or the equivalent regulator of any other country which is relevant to these Terms or working on behalf of a party identified on any such sanctions lists; and
  - iii. not be an employee of Securitas.
- Securitas, in its sole discretion, may disqualify any Responsible Discloser from the program at any time.

## 2. SCOPE

The following categories are in scope of Securitas Responsible Disclosure Program:

- OWASP Top 10 Vulnerabilities
- Server-Side Request Forgery (SSRF) — Must include evidence beyond basic interaction (e.g., external server response via Burp Collaborator or equivalent)
- Remote Code Execution (RCE)
- Account Takeover (ATO)
- Authentication Bypass
- Information Disclosure
- Stored Cross-Site Scripting (Stored XSS)



Please note that the above list shall not be read as being exhaustive and Securitas reserves the right to modify the above list at any time and for any reason.

The following categories are explicitly out of scope of Securitas Responsible Disclosure Program and, thus, are not eligible for rewards:

- Clickjacking
- Open redirects
- Reports of Publicly Known (Published) CVEs
- Rate limiting tests involving fewer than 101 requests
- Rate limiting on email subscription or signup forms
- UI injection

### **3. REPORT SUBMISSION AND REVIEW**

To participate you must submit the report in accordance with Securitas instruction as provided herein and on the website. Once Securitas have received the report we will investigate and validate the report. We will keep you reasonably informed about the status of any Security Problem you reported.

### **4. RESPONSIBLE DISCLOSER'S UNDERTAKING**

Responsible Discloser undertakes to:

- i. not copy, reproduce, disclose, publish, distribute or otherwise reveal any of the Security Information, or any other information disclosed between the parties under the Securitas Responsible Discloser Program, including the parties discussions about Security Information and/or contents of these Terms, to any third party, except, with the specific prior written consent of Securitas or, if required to do so under applicable mandatory law, in which case Securitas shall be notified without delay if permitted under the said law. Any unauthorized disclosure or breach of confidentiality terms by the Responsible Discloser will result in immediate termination of this agreement, forfeiture of any potential reward, and may subject the Responsible Discloser to legal action. Additionally, the safe harbor protection provided under these Terms will be voided in case of such unauthorized disclosure or breach;
- ii. not use, store or download the Security Information, or any other information disclosed between the parties under the Securitas Responsible Discloser Program, including the parties' discussions about Security Information and/or contents of these Terms, to any greater extent or for any purpose other than as necessary within the Securitas Responsible Discloser Program;
- iii. not take advantage of the vulnerability or problem discovered;
- iv. not engage in any of the following prohibited testing methods or techniques: Denial of Service (DoS) or Distributed Denial of Service (DDoS) attacks, spam, automated scanners, social engineering, physical intrusion attempts, or any actions that may disrupt normal business operations;
- v. not test or attack third-party services, applications or dependencies without explicit written permission from Securitas. If such permission is granted, testing must adhere to the third-party's own security testing policies and limitations;
- vi. not publicly disclose any Security Problem until (a) Securitas confirm to you that the Security Problem has been resolved by Securitas and (b) Securitas have provided a written consent of publication. Such public disclosure shall comply with the following conditions: (1) no sensitive data or information that could compromise Securitas' systems or customers is disclosed, (2) the disclosure is limited to technical details of the vulnerability and does not include any proprietary information of Securitas, and (3) Securitas is given at least 7 days' notice before any planned



- publication to review the content. Securitas reserves the right to request reasonable modifications to the planned disclosure to protect its interests; and
- vii. only submit reports through Securitas official reporting form provided at [www.securitas.com](http://www.securitas.com) or via email to [responsible.disclosure@securitas.com](mailto:responsible.disclosure@securitas.com) and to only communicate with Securitas about the report and/or the Security Problem via email to [responsible.disclosure@securitas.com](mailto:responsible.disclosure@securitas.com). When sending the reports by email or communicating with us via email in relation to a report, we encourage you to use encryption with our published PGP public key. These are the only authorized channels for submitting Security Information under the program.

Responsible Discloser represents that the Security Information provided in the report to the best of its knowledge is accurate and complete. Responsible Discloser confirms that upon accepting these Terms it has provided Securitas with all Security Information including all copies or reproductions or other media containing Security Information in a format accepted by Securitas. Responsible Discloser confirms that it will destroy and expunge any Security Information from all computers or other physical or digital storage after receiving an instruction to that end from Securitas.

## 5. INTELLECTUAL PROPERTY RIGHTS

Responsible Discloser confirms and acknowledges that nothing in these Terms, including submission of the Security Information, shall be deemed to constitute the grant to it of any license or other right to or in respect of, any Securitas or third-party product, service, patent, trademark, trade secret, or other intellectual property whether contained in the Security Information or not.

Responsible Discloser hereby grants Securitas a perpetual, worldwide, exclusive, fully-paid-up license to sublicense, copy, distribute, display, perform, modify, transfer, transmit, and publish the Security Information. Responsible Discloser retains no rights to use, distribute, or disclose the Security Information or any related materials without prior written consent from Securitas.

Responsible Discloser represents that it is the sole creator of its submission and that the Security Information does not infringe any patent, copyright, trademark or other right of a third party.

Except as may otherwise be expressly provided for herein, the Responsible Discloser agrees that it shall not without the prior written consent of Securitas use any of Securitas Group's trademarks or any other trademark of any other Securitas group company for any purpose whatsoever.

## 6. SAFE HARBOR

The Responsible Discloser's actions described in the Security Information, provided that it complies with these Terms and Securitas Responsible Discloser Program, will by Securitas be considered authorized research under applicable laws. Securitas explicitly acknowledges and confirms such research conducted in compliance with these Terms is legally authorized and does not constitute unauthorized access and, thus, Securitas will not initiate legal action against Responsible Discloser. If legal action is initiated by a third party against Responsible Discloser in connection with the Security Information, Securitas will upon request take steps to make it known that Responsible Discloser's actions were conducted in compliance with Securitas Responsible Discloser Program. However, this safe harbor protection will be voided if the Responsible Discloser engages in any malicious actions, data theft, unauthorized access beyond the agreed scope, or any other activities prohibited in these Terms or the Responsible Discloser Program.



## 7. REWARD

As consideration for sharing the information about the Security Problem, Securitas may, upon acceptance of these Terms and fulfilment of the Terms, decide to offer a reward to the Responsible Discloser (the “**Reward**”). Such decision and the amount of any offered Reward will depend on the severity of the Security Problem, the importance to Securitas, the report quality, and whether the problem was previously known to Securitas. In case of duplicate submissions of the same Security Problem, only the first submission that meets all criteria will be eligible for a Reward. Securitas will determine the order of submissions based on the timestamp of when a complete and valid report was received.

The Reward shall constitute full and final payment to Responsible Discloser for the discovery of the Security Problem and the Security Information pertaining thereto, no further payment or consideration of any kind in connection with the Security Problem described herein is contemplated or required. Upon successful validation of the reported Security Problem, Securitas will initiate the payment process. The Responsible Discloser will be notified of the reward amount and asked to provide necessary payment details. Once the payment details are received and verified, the reward will be processed and sent as soon as possible.

The Reward is exclusive of any tariffs, duties or taxes imposed or levied by any government or governmental agency in connection with these Terms. Responsible Discloser shall be liable for payment of all such taxes, however designated, levied or based on the Reward or on these Terms, including without limitation, personal income taxes and any social contributions. It is noted, for the avoidance of doubt, that the Reward is a one-time payment and does not refer to any employment relationship between Securitas and the Responsible Discloser.

## 8. TERM AND AMENDMENTS

These Terms shall not be limited in time. Securitas reserves the right to modify, suspend, or terminate the Responsible Disclosure Program, including these Terms and any associated reward structure, at any time and for any reason, with or without prior notice. Any amendments will be effective upon posting of the revised Terms on the Securitas website.

## 9. PUBLICITY

Responsible Discloser acknowledges and agrees that it shall not use its relationship with Securitas for any marketing or financing purposes or as reference in any personal or professional presentation, documentation or other material.

Should Securitas, in its sole discretion, decide to publicly disclose and/or provide information concerning the Security Problem reported, Securitas will give your name as the discoverer of the problem, unless you desire otherwise.

## 10. INDEPENDENT CONTRACTOR

Nothing in these Terms shall constitute or be deemed to constitute a partnership or joint venture between the parties hereto or constitute or be deemed to constitute any party the agent or employee of the other party for any purpose whatsoever, and neither party shall have authority or power to bind the other party or to contract in the name of the other party in any way or for any purpose.



## **11. ENTIRE AGREEMENT**

These Terms contain the final, complete and exclusive statement of the agreement between the parties with respect to the transactions contemplated herein and all prior written or oral agreements with respect to the subject matter hereof shall be replaced by these Terms.

## **12. GOVERNING LAW AND DISPUTE RESOLUTION**

These Terms shall be construed in accordance with and governed by Swedish law, without regard to its rules on conflict of laws.

Any dispute, controversy or claim arising out of or in connection with these Terms, or the breach, termination or invalidity thereof, shall be finally settled by arbitration in accordance with the Arbitration Rules of the Arbitration Institute of the Stockholm Chamber of Commerce (the “**SCC**”). The Arbitration Rules by the SCC shall apply, unless the SCC in its discretion determines, taking into account the complexity of the case, the amount in dispute and other circumstances, that Rules for Expedited Arbitrations shall apply. The seat and location of arbitration shall be Stockholm, Sweden and the Arbitral Tribunal shall be composed of three arbitrators. The language to be used in the arbitral proceedings shall be English. The parties undertake and agree that arbitral proceedings conducted with reference to these Terms, as well as any decision or award that is made or declared during the proceedings, will be kept strictly confidential.

In addition, Securitas shall be entitled to seek temporary relief before any court of competent jurisdiction. Should Securitas seek such temporary relief, Securitas shall be entitled to bring main actions before such court notwithstanding the provisions on arbitration in the previous paragraph.