

RVS Go App – Cookie Policy

Securitas uses cookies when you access and use the remote video solution RVS Go App. All cookies are “strictly necessary” which means that they are required for the provision of RVS Go App. Strictly necessary cookies do not require your consent, but this policy include further details on the cookies for your information.

What are cookies?

A cookie is a small text file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server. Cookies are used to enable web pages to function more efficiently as well as providing information to the web page owner. Cookies also make it possible to distinguish users from each other, which can give the user a more positive experience of the website.

The term cookie is the most used term but “cookies” actually describe a range of technologies, such as;

- Pixel tags,
- Mobile device identifiers, and
- Web storage used in desktop software or mobile devices.

When we refer to “cookies” in this policy we mean all such technologies.

There are a few different categories of cookies, including:

Session and persistent cookies

- **Session cookies** – these are cookies which expire once you close your web browser, and
- **Persistent cookies** – these are cookies which stay on your device for a set period of time or until you delete them.

First and third-party cookies

- **First-party cookies** – these are cookies set by the site that you are visiting at the time, either by us, or by a third party at our request,
- **Third-party cookies** – these are cookies that are set by a party other than that of the website you are visiting. If you use RVS Go App and another party than Securitas sets a cookie through RVS Go App, this would be a third-party cookie.

Cookies used within RVS Go App

In the list below we describe the strictly necessary cookies used, as well as the purpose and storage period of each cookie:



Name	ID	Category	Storage period	Third party	Description
Cookie Support	COOKIE_SUPPORT	Strictly necessary	> 1 year	N	Indicate that cookie support is enabled
Language	GUEST_LANGUAGE_ID KEYCLOAK_LOCALE	Strictly necessary	> 1 year Session time	N	Required to remember user language preference
Session ID	JSESSIONID	Strictly necessary	Session time	N	Required to maintain all active sessions
Login ID	LFR_SESSION_STATE AUTH_SESSION_ID AUTH_SESSION_ID_LEGACY	Strictly necessary	Session time Session time Session time	N	Required to maintain user login
Session Management	_0c53F	Strictly necessary	Session time	N	Load balancing cookie to distribute network traffic across different servers
Dashboard Session	DASHBOARDSESSIONID	Strictly necessary	Session time	N	Required to maintain session when using BI dashboards
Device Remote Session	o3c-server-id o3c-shortcut-id	Strictly necessary	Session time Session time	N	Required to maintain session when doing a remote connection to a camera

This Cookie Policy was last updated on 14 October 2021.