Your Partner in Safety Solutions
With Securitas you can feel safe and secure. While our safety services include the primary categories of fire prevention and medical aid, our security officers perform a variety of additional safety services in addition to guarding:

- Evacuation assistance
- Workplace safety
- Traffic safety
- School safety
- Safety consulting
- Firefighting training
- Safety compliance audits
- Emergency planning
- Crisis management
- Evacuation exercises

Our customers need to comply with current legislation. Securitas can provide guidance in the process of identifying the proper security and safety solution, two areas that go hand-in-hand.

When you allow Securitas to do what we know best, you can then focus on your core business.

Whether your safety and security needs relate to an office building, manufacturing plant, airport, or the public transportation sector, we are where you are regardless of your industry.

When safety needs are addressed in a proactive way, the risks of burglary, fire or other disruptions in your organization are reduced, and this is exactly how Securitas can assist.
Securitas delivers safety and security services globally, and we develop our solution according to your needs.

Our knowledge and experience with safety services are disseminated and shared throughout our international organization, and are leveraged through our service delivery systems.

We can help you in every step of the way - from analyzing your needs to planning, executing, evaluating and developing a safety and security solution that fits your needs.

Needs evolve over time, and so should your security and safety services solution.

Our safety services include fire prevention and medical, but our security officers perform a variety of additional safety services.
Global Knowledge, Local Execution
for your security and safety solution

From a broad range of services including specialized guarding, safety services, technology solutions and consulting and investigations, Securitas customizes offerings that are suited to your needs and creates synergies in order to deliver the most effective security and safety solution. From small stores to airports, our more than 300,000 employees are making a difference in the countries where we have a presence.

Our primary safety services are fire prevention and medical aid, but our certified security officers perform a variety of additional safety services in addition to guarding. With a single point of contact, leveraging on the vast experience across our organization, you as a customer can feel safe and focus on your core business.

On the following pages you will find some actual customer case studies where safety services are an important part of our security services solutions.

Securitas delivers security and safety services in a variety of customer segments

- Aviation
- Construction
- Cultural
- Education
- Energy
- Entertainment
- Events
- Financial
- Health care
- Hotels and tourism
- Industry and manufacturing
- IT and high tech
- Logistics
- Maritime
- Offices
- Public
- Public transport
- Residential
- Retail
- Small and medium-sized enterprises
At a large automobile manufacturing plant in the northern Midwest, Securitas USA provides 20 Emergency Response Team (ERT) members, including the plant Fire Chief, in addition to 30 security officers. ERT officers are certified as structural firefighters, constitute the in-plant fire department, and operate the plant fire station, which includes two fire pumper trucks. They are also certified by the state as First Responders for medical emergencies, and some have the more extensive six month medical training course to certify as Emergency Medical Technician-Basic. In the event of an incident involving the release of hazardous materials, all 20 officers are trained to the highest level to meet U.S. federal requirements for hazardous waste operations incident command.

ERT officers check crews preparing to work within confined spaces to ensure that air monitoring and emergency communications meet federal requirements. In the event that an individual collapses within a confined space, the ERT officers handle the confined space rescue.
Securitas USA ERT officers issue cutting and welding (“hot work”) permits, and provide training to all contractors in hot work safety rules prior to any such work being performed. When dangerous machinery must be isolated and rendered inoperative prior to maintenance or other work, ERT officers participate in the lockout-tagout procedure. After the job is completed, they are responsible for unlocking the power source to restore the machinery to production.

In addition to the routine permit issuing and safety training, this team normally responds to over a thousand safety emergencies each year. The majority are medical emergencies, followed by fire alarms, fires and hazmat incidents.
The chemical and pharmaceutical industry in Germany is environmentally aware, efficient, innovative, internationally active and highly specialized - in short, ideally equipped to meet the requirements of the times. The same is expected of its service providers: continuity and sustainability in security management. This is the reason Securitas is the ideal partner.

**What makes Securitas unique?**

- Exceptional employees with special qualifications who are compensated at or above local industry standard wages. Employee turnover is less than 1% a year.

- Investment in security engineering that continuously improves the performance of Securitas personnel. High-level security and safety standards in the chemical and pharmaceutical industry require large sums of invested capital without being used for profit.

- The chemical and pharmaceutical industry has a very clearly defined structure: Securitas directly manages the on-site security, safety and service processes.

**Whether it is a fire department building, turnstiles, gates, intrusion alarms, smoke detectors, central security offices, firefighting technology, locking systems, video systems or access control systems - we invest, install and operate throughout the term without exception.**
**Services provided to the chemical and pharmaceutical industry**

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**AkzoNobel has been a customer of Securitas** since 1991. Securitas provides plant safety services, fire department and technical services, and operates a control center as well. It is truly an integrated safety and security solution where some of the advantages for AkzoNobel are:

- Sole provider: responsibility and action from one source make it easier for the customer to focus on its core business.
- Cost savings due to integrated security and safety solutions.
- Coordinated information systems.
The Lyon Opera House is a monument to French architectural heritage, and the company has made security one of its top priorities. “Security is essential for our work to run smoothly, both on a day-to-day basis and during our 110 annual performances,” says Dominique Chambaz, Managing Director of Lyon Opera House. Rising 42 metres high and 18 stories tall, this immense cultural building is subject to two sets of regulations: one for high-rise buildings, and another one for establishments open to the public. Securitas has fully catered to the needs of the site since 1999 by setting up a competent, autonomous team to handle its responsibility for fire safety and public protection.

The main strength of Securitas’ approach is the constant presence of three SSIAP (Fire Safety and Personal Protection Services) level 1 and 2 qualified guards during the day, supported by a level 3 SSIAP guard from 8:00 AM to 6:00 PM as well as during performances. “This measure goes beyond legal requirements. It was needed in order to apply our company policy of delegating security to our service-provider,” Chambaz adds.

There are several different tasks involved, from supporting the fire safety team leader to developing the safety mechanisms during meetings of the safety committee. “This means that Securitas’ role includes making proposals when mechanisms become outdated and need to be modified or modernized,” Chambaz notes.
The high quality of the 16 member strong Securitas team is also demonstrated by the level of qualification of the team members. All are SSIAP-qualified, having been trained for emergency intervention. “They provide a constant security presence on the site in the form of four security officers during the day and two at night,” Chambaz explains.

The work of the security team, from controlling access to monitoring the public during performances, is adapted to the daily operations of the Opera House. This means providing effective crowd control if the building needs to be evacuated, providing first aid, preparing for the arrival of fire-fighters, stepping in when a major technical failure takes place during a performance, etc. Through all of these situations, the competence of the guards has proven its worth.

During performances, the Lyon Opera House is under the control of the Securitas team. Three security officers, including the team leader, are supported by an SSIAP level 3 qualified security officer. This comprehensive staffing scenario enables a high-performance fire safety and public protection service to be provided. Bomb alerts and illnesses in the auditorium are both frequent and likely. For this reason, all Securitas guards hold the emergency first- aider certificates which are frequently renewed so that they can immediately assist if there is an incident in the auditorium. This on-site service leaves nothing to chance, especially since the auditorium can accommodate up to 1,200 people.
In 2005, Securitas provided primarily basic guarding, staffed 4 monitoring centers located at customer sites and a fragmented technical platform owned by Saab, and had no key account manager or national coordination. That changed in 2006 with a master agreement for 45 sites, a single technical partner and one global security support center in Linköping, Sweden, that serves all sites world-wide.

Today, there is a new agreement in place through 2015 with a complex variety of services at all levels. Securitas is building a new technical platform with a technical department and is taking leadership in maintenance and development by using both partners and proprietary resources, an excellent example of how Securitas develops solutions together with its customers.

As a part of the complete security services delivery system, Securitas supports Saab with an integrated fire prevention solution. Fire protection engineers are combined with fire technicians and specialty trained security officers. The engineers and technicians perform audits and they are also responsible for conducting fire prevention training of customer personnel.

During security patrols, Securitas security officers perform fire prevention controls and report via a Guard Reporting System (GRS), which is then linked to the customer portal for easy follow up by the customer. This information is also used by the customer to reduce insurance fees.
Services Provided:

- Specialized guarding
- Mobile patrols
- Call outs
- Alarm monitoring
- Access card administration
- Technical service and systems
- Technical consulting
- Executive protection
- Overseas operations
- Fire trucks and equipment

Key values delivered to the customer include:

- Integrated full range of technology in combined solutions.
- Specialists in technology, fire prevention and risk management.
- Fire prevention services with guards and fire brigades.
- Implementation of customer web portal and quarterly report.
- Outsourcing of administration and reception services.
- Integrated solutions for remote control of overseas offices.
- Pinkerton and Seccredo used in high end missions.
Contact us

Securitas is available for a non-binding consultation of your facility. The process begins by determining your specific needs through an operational analysis, site visits and interviews.

Based on our findings, we recommend a solution that fits your security and safety needs at an acceptable risk level, often in combination with technology, and within your security and safety budget. In addition to performing safety and security services, we frequently conduct training sessions for our customers in order to transfer knowledge to your own organization.

We are with you every step along the way, constantly looking at possible enhancements to your solution as your partner in complete security and safety services. We look forward to talking to you soon and discussing your specific needs.

www.securitas.com/safety-services
Securitas is a global knowledge leader in security and safety services. From a broad range of services of specialized guarding, technology solutions and consulting and investigations, we customize offerings that are suited to the individual customer’s needs, in order to deliver the most effective solutions. Everywhere from small stores to airports, our 300,000 employees are making a difference.